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business services, and HR solutions and technology

May. 17, 2013

Rochester, NY – Payroll, human resource, and benefits outsourcing company Paychex, Inc. has announced that John B. Gibson will be the company's new senior vice president of service. The Paychex Board of Directors has also appointed him to be an officer of the company.

Most recently, Gibson was president and chief executive officer of AlphaStaff, a national provider of human resource outsourcing services to small and medium-sized businesses. Prior to that, Gibson was president of the HR Management division of Convergys (NYSE:CVG), a global leader in technology, outsourcing, and business services with revenues of \$2 billion.

"John brings a wealth of experience and a strong commitment to client service," says Martin Mucci, Paychex president and chief executive officer. "We are excited to have him join the Paychex team as we continue to expand our business, and our technology and service offerings for our clients. John will have responsibility for leading our dedicated service organization and the total service relationships with clients across the company."

Paychex field operations and centralized product operations will report to Gibson, as will SurePayroll, the SaaS-based online payroll provider Paychex acquired in 2010.

As president and CEO of AlphaStaff, Gibson was responsible for developing business strategy, leading the sales and service organization, and launching new product offerings including those created in response to health care reform.

As president of the HR Management division of Convergys, Gibson was responsible for all aspects of the global outsourcing unit and led thousands of employees in 20

countries who delivered benefits solutions, payroll, and HR technology capability to

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executive development program at Northwestern University's Kellogg School of Management and the international business program of INSEAD, a global graduate business school. Gibson, a native of Anderson, Indiana, will begin his new role with Paychex on May 20, 2013.

Payroll • Staffing • Technology

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