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NTA Blog which focuses on eliminating the backlog of processing paper ...

Isaac M. O'Bannon • Sep. 14, 2022



National Taxpayer Advocate (NTA) Erin M. Collins calls on the IRS to take significant action to improve taxpayer services and modernize IRS technology with supplemental funding provided by the Inflation Reduction Act (IRA22).

“This funding should be a game changer for taxpayers and practitioners alike,” says Collins. “If spent wisely, the funding should give IRS management the resources it needs to bring U.S. tax administration into the 21st century by enabling it to hire and

train the workforce of the future, replace its antiquated IT systems, and generally

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additional funding to dramatically improve and revamp the taxpayer experience while protecting taxpayer rights.”

More details on Collins’ vision for an IRS that better serves taxpayers and the realities of 21st century business practices are at the [NTA blog](#).

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