CPA

Practice Advisor

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Becky Livingston • Dec. 06, 2021



With the new year just around the corner, now is a great time to think about your 2022 Q1 marketing plan.

If you specialize in tax, this has probably not been far from your mind. If you provide other services, tax time is a great time to promote them because people are already searching for CPAs and accounting firms.

Here are some things you should consider putting into place now before the year starts to get away from you.

Prepare Busy Season Ad Campaigns

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Review 2021 Website Analytics

This data can help] you formulate a plan for 2022. Here are a few things to check:

- Demographics: This will help you assess if those drawn to your website are your target market. If not, adjustments should be made to reach your target.
- Geography: This also supports your target market. Are the people visiting from the locations you're targeting?
- Acquisition Channel: How are people finding your site and which tools are driving the most traffic, e.g., email, social media, advertising, search engines, or referrals from other sources?
- Site Content: What are people most interested in on your site. You might be surprised by the data. It could help you create a new piece of content.
- Site Speed: Your website load speed impacts your search engine ranking. The slower the site, the less likely a search engine, such as Google or Bing, will put it on the first page.
- Search Terms: What terms were searched within the site also helps you craft content for the new year.

According to Website Builder Expert, even a one-second difference in loading time can have a huge impact on performance. Web pages that load within two seconds have an average bounce rate (enter and exit from the same page) of 9%, while pages that load in five seconds see their bounce rates skyrocket to 38%.

Create a 12-Month Content Calendar

In an Excel file or similar product, each month identify at least one area your firm should focus on to help meet its business goals.

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Families

Goal: Gain 5-7 new

clients

Goal: Subscribe 10 new

people to series

Goal: Get 20 form completions

/ prospects

Complete the rest of the year based on your firm's goals. Once you finished this activity, you'll need to consider additional website content, such as landing pages (e.g., pages with forms), and the method in which you will promote the content, such as social media, print / online advertising, email, etc.

Stockpile Content

If Q1 is your busy time, now's the time to stockpile content and schedule it for your social media profiles. Avoid the standard tax-related posts. Liven things up with accounting humor (Pinterest and Robert Half are great resources), sprinkle in some tips from your staff, and incorporate fill-in-the-blank questions into your social media schedule.

Filler content is also a good way to keep social media engagement going when you're busy. Try using jokes, like those from Ageras.

Happy Anniversary!

Is your firm celebrating a milestone in 2022? If so, ensure emails signature are updated, web pages are created about the firm's history, anniversary emails are sent to clients, and celebrations are scattered throughout the year. Encourage media coverage by alerting local reporters to your events once the schedule has been set.

Prepare for Q2

Before you know it the first quarter will be gone...hence the 12-month calendar. In

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shredding party.

In short, below is your checklist. Get ready, the ride's about to get bumpy.

- o Prepare busy season ad campaigns
- o Review 2021 website analytics
- o Create a 12-month content calendar
- Stockpile content
- Happy Anniversary
- Prepare for Q2

If you need help, reach out to an accounting marketing consultant who can help you to reach your goals.

Firm Management

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