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CPA Practice Advisor



Online Payroll for Accountants is a fully outsourced, web-based solution designed to process small business payroll. With flat pricing, accounting professionals are able to price their services for optimal profitability. New this year are enhancements to the mobile app offerings and updates to the employee time tracking module.

Basic System Functions: 5 Stars

Online Payroll for Accountants is a web-based solution designed for collaboration between accounting professionals and their clients. The service is accessible through most modern Internet browsers and mobile apps are provided for iOS and Android

mobile devices. Client level user rights may be controlled by the accounting

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complete, paychecks may be printed on either pre-printed or blank check stock. Alternatively, each paycheck may be direct deposited to the employee's bank account for free. Payments to independent contractors may also be processed via paper check or direct deposit.

Online Payroll for Accountants may be accessed through mobile apps for iOS and Android devices. These apps have undergone significant enhancement from the previous release. Users may now process full payroll and accompanying tax payments. Additionally, all tax deposit confirmations and past payroll runs are available. Users are also prompted for any overdue tax payments and forms and may view basic contact and pay information for employees.

Reporting & Monitoring: 4.75 Stars

Online Payroll for Accountants is a fully outsourced payroll solution and as such processes all federal payroll compliance filing and tax payments. State payroll compliance filing and tax payments are processed as required and allowed. All federal and state tax payments are processed through electronically. Annual W-2s are filed electronically with the Social Security Administration at no additional charge.

Pay day, tax deposit and form filings email reminders are provided to both the accounting professional and client. A client level to do list is maintained on the client dashboard to help track other important deadlines for each payroll client. State required new hire and employer registration forms are provided and may be filed out directly to the service, through the client or accounting professional will need to file these as appropriate.

Several reports are provided with the solution and may be filtered by date and other options based on company setup. Reports may be saved and grouped together and

processed upon completion of each payroll run. All reports may be printed directly

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For a nominal monthly fee per employee, payroll clients may allow their employees to track hours worked through the provided employee portal. All time data entered transfers to Online Payroll for Accountants automatically to help reduce the amount of data entry.

Help/Support: 4.75 Stars

Online Payroll for Accountants includes full US-based customer support with the service. Telephone support is provided by payroll experts and is available 5 days a week, while email support is available 7 days a week. Intuit also maintains self-guided help through its website through a frequently asked question page and a searchable knowledgebase.

Updates to the system are controlled by Intuit and require no user involvement. As forms and calculations are updated, all payrolls are automatically processed under these updates. With the service, Intuit also provides accounting professionals a wide range of customizable tools to help promote and grow their payroll business.

Client Self-Service Features: 5 Stars

Online client collaboration features and an accompanying employee portal are included with the service. The client side collaboration is presented in a firm branded website. All client access rights are controlled by the accounting professional and may be tailored to the level of desired client level participation.

The employee portal provided allows employees to view current and previous paystubs and annual W-2 information. Employees may enter time information through the available time tracking module. Currently, the employee portal does not provide for employees to adjust contact or withholding information.

Summary & Pricing

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Best Firm Fit: Accounting professionals looking for an Internet based payroll solution to process small business payroll

Strengths

- Upfront pricing model to aid in service pricing
- Strong mobile platform to accompany service
- Ability to tailor collaboration efforts with clients

Potential Limitations

- No HR functions provided

2013 Overall Rating: 4.75 Stars

Payroll • Payroll Software

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