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Intacct
Small Business provides users with the perfect step up from entry-level products. Offered as a Software as a Service (SaaS) product, Intacct is ideally suited for small businesses looking to expand flexibility with their software options. Intacct Small Business contains many of the same features found in mid-range accounting products and offers an easy future transition to other Intacct products.

From the June 2009 Review of Small
Business Accounting Systems: Tier II

EASE OF USE/BASIC FUNCTIONALITY:
Intacct's main user interface is easily navigated, with a customized interface that features a Main Shortcuts menu on the right side of the screen that provides access to commonly used functions. Applications are listed to the left of the screen and can be accessed from there as well as the toolbar at the top of the screen. Available modules include Dashboards, GL, Order Entry, AR, Purchase Orders, AP and Inventory Control. Clicking on a module displays a drop-down menu with access to all module functions. Once you click on a module, a flowchart display called the business process map appears on-screen, where you can also access various system functions. Each module option includes Activities, Records and Reports. The Records section includes useful list and add options, where you can choose to display a list, such as a customer list, or add a new customer to the database.

Intacct's newest release features an enhanced user interface, making customization easier than ever. The Favorites bar, accessible by clicking on the red arrow to the left of the screen, allows you to store frequently used applications, reports, and other data that's accessed on a regular basis.

The data-entry screens are clean and uncluttered, offering options such as

record fund transfers and reconcile credit card receipts. The Employee Expenses category allows you to record employee expenses, approve reimbursements, and track both expenses and reimbursements. Customization services include Ad Hoc Reporting, the ability to add custom fields, and set up smart rules and smart events. The company area is where you would set up new company data and preferences.
This is where you can also view everything from departments and department groups
to contacts, document folders and employees.

Security is set by user, with roles assigned to all who have access to the system. Users are assigned a user type, along with a role and system preferences. Intacct is accessible from any web browser, where users provide their own login and password.

REPORTING & MANAGEMENT FUNCTIONS:
Each module in Intacct Small Business offers numerous reporting options. All reports are easily customizable and contain various filters and values that can be assigned to each report. Reports can be processed and saved offline, for easy access without signing into Intacct. Reports can also be viewed, added to the Dashboard or exported as a Word, Excel, CSV or Text files. For a report that will be accessed repeatedly, you can choose to memorize it with the parameters saved for easier future access. Intacct Small Business also includes the Quick Start Financials, a pre-packaged grouping of commonly used reports, which makes it easy for new users to access the data they need. Intacct Insight is a series of tools that can be used to create interactive charts and reports, along with the ability to create customized dashboards from specifically chosen financial data.

IMPORT/EXPORT/INTEGRATION:

Intacct using CSV templates. Along with easy integration with third-party applications,
Intacct also allows easy data export of reports into popular formats such as Microsoft Word and Excel.

HELP & SUPPORT OPTIONS:
Intacct offers a variety of support programs for its subscribers, including live (chat) Help and email and telephone support. Standard support is available during regular business hours and is included in the price of the monthly subscription
fee. Platinum support is also available at an additional cost and offers 24-hour telephone support. Free online training is included in the subscription fee, as well. A good Help feature and online manuals are also available for new users to utilize if needed.

RELATIVE VALUE:
Intacct Small Business is a good fit for small to mid-sized companies who find themselves in a transitional state. The flexibility of the SaaS model allows easy access from just about anywhere, and the $400 per month subscription price with support and training included can be easily absorbed by growing companies.

2009 OVERALL RATING:

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