CPA

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Sidebar Article from the August 2008 Review of Document Storage Programs

As the name implies, ShareFile is a tool for organizing files and sharing them online internally and externally with clients. For all practical purposes, it is a file storage tool with virtually no functionality relative to document management such as scanning, annotation or integration. An important bi-product benefit of this solution is that is can serve as a remote backup site for critical data files.

With that being said, let's focus on the key strengths of the ShareFile system. The first key feature is that it is a web-hosted solution, allowing you to login to the ShareFile site to upload, access and download your files. Each user (employee) can set up folders in their "File Box" and can assign rights for client users to view and/or upload files to the folder. A "Request a File" feature will send an e-mail to a client requesting them to upload five files. The e-mail will contain a link to the site, and you can control how long the link will remain available (a month, year, etc.). You will receive an e-mail notification any time a file is uploaded or downloaded.

ShareFile is sold in four different plans that are priced based upon the number of users and the amount of storage space provided. The basic plan is priced at \$29.95 for two employees, unlimited clients and 5GB of storage. The highest level Enterprise Gold plan is priced at \$499.95 per month for 150 employees, unlimited clients and 150GB of storage. Technical support and web-based training sessions are included in the price.

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