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Dec. 22, 2007

From the Jan./Mar. 2008 Review of Property Mgmt. Systems

Editor's Note: This is a product overview that accompanied the review section. If your client happens to be in the hotel business, be sure to take a look at UniResMan. A full-featured hotel property management system, UniResMan easily handles room reservations, guest deposits, check-ins and check-outs, and housekeeping

and maintenance. Using UniResMan, you can also produce nightly sales and audit reports, and maintain a comprehensive guest portfolio for frequent customers.

UniResMan utilizes an easy-to-navigate user interface that contains an Explorerstyle

menu that provides access to all system functions including Reservation Processing, Maintenance and Housekeeping, Guest Documents, Inquiries, Reservation Reports, Night Audit, and Setup. Clicking on one of these options displays a sub-menu that contains the functions found within that option. System setup is easily accomplished with Setup screens easily navigated and non-cluttered, making for a quicker setup process.

UniResMan utilizes a series of buttons and tabs for quick data entry. The Control Reservation screen is a color-coded spreadsheet that displays all of the current reservations booked for that particular location. The useful dashboard feature gives managers an effective overview of daily check-ins and check-outs, along with current and expected occupancy for the day. Using UniResMan, hotel managers can easily offer specials, including package deals, as well as customized packages for a particular customer. Users can also offer the ability for customers to make reservations from the property's website, expediting the reservation Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

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reports are also available.

Users can produce customized room confirmation letters, registration cards, guest invoicing and customized statements. Guest vouchers and reservation reminder

letters can be easily printed, as well. UniResMan also provides information on currency exchange rates for foreign guests.

Certified business partners typically offer support for the UniResMan system, and an extensive training system is included with the program. Pricing for UniResMan

varies from customer to customer, with pricing dependent on number of rooms managed, plus the number of interfaces the user wishes to utilize.

While not a fit for the typical commercial or residential property management company, UniResMan is an excellent product for those managing hotels, motels or other lodging properties.

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