CPA

Practice **Advisor**

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the August 2006 Review of Service Bureau Style Payroll Systems

CyberPay provides service bureau-style payroll directed to accountants and other providers of payroll services. CyberPay provides industrial-strength payroll and supports an unlimited number of client companies, departments and employees.

LEARNING CURVE — 4.5 Stars

Built to operate on the familiar Microsoft desktop, CyberPay provides an intuitive interface that should be immediately comfortable to most users of Windows programs.

Data-entry fields offer tabbed-access or alternatively may be accessed with the mouse. Hot keys and scrollable menus offer easy-to-learn access to the various functions within the program.

FEATURES & SERVICES — 5 Stars

CyberPay supports unlimited pay and deduction types. Employer and employee setup is fast. The process is aided by custom templates, which are provided for client companies and their employees. The HR component helps manage Cafeteria and 401(k)

plans with tracking of deductions, calculation of vesting and employer contributions,

tracking of employee anniversary levels, etc. CyberPay includes additional features such as a Workflow Manager and a Billing System that supports automatic generation

of invoices. The CyberPay Online module extends the power of CyberPay to the Web, providing direct online data entry with reports along with employee self-service

access.

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reports, pay runs, expense distributions, and others. The system produces forms W-2, W-3 and 941. Payroll may be processed in batch or via client-by-client individual printing. All payroll transactions and reports may be previewed prior to printing. Reports may be saved in a variety of formats, and e-mailing of reports is supported.

INTEGRATION/IMPORT & EXPORT — 5 Stars

CyberPay supports export to QuickBooks and can integrate with Microsoft-based applications. Transactions may be imported via ASCII and through time clock applications. Transaction reports can be created in Microsoft Excel, HTML, Plain Text, *.RTF and *.PDF file formats.

TRAINING & SUPPORT — 4.5 Stars

Technical support, conversion services, implementation assistance, program updates,

custom development, and ongoing maintenance are available through support packages

and are necessary to provide accurate payroll services. An initial new user training package is available that includes on-site training at the CyberPay facilities. A Kickstart Kit also provides good guidance for new firms. Context-sensitive

help via F1 and a variety of right-click Help menus are provided within the CyberPay program. Overall, they do a credible job.

SUMMARY

CyberPay offers a real service bureau, supporting those who have a significant payroll preparation business. The program offers a user-friendly, well-organized payroll experience that allows users to efficiently process client payrolls and produce a wealth of reports. CyberPay is a high-end payroll software package

that is completely scalable to serve the needs of startup companies as well

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