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dim outlook for business travel and events, which account for more than half of hotel revenue and aren't expected to return to pre-pandemic levels until 2024.

Aug. 31, 2021



U.S. business travelers are scaling back travel plans amid rising COVID-19 cases, with 67% planning to take fewer trips, 52% likely to cancel existing travel plans without rescheduling, and 60% planning to postpone existing travel plans, according to a

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employed on a hotel property, hotels support an additional 26 jobs in the community, from restaurants and retail to hotel supply companies—meaning an additional nearly 1.3 million hotel-supported jobs are also at risk.

The survey of 2,200 adults was conducted August 11-12, 2021. Of these, 414 people, or 18% of respondents, are business travelers—that is, those who either work in a job that typically includes work-related travel or who expect to travel for business at least once between now and the end of the year. Key findings among business travelers include the following:

- 67% are likely to take fewer trips, while 68% are likely to take shorter trips
- 52% say they are likely to cancel existing travel plans with no plans to reschedule
- 60% are likely to postpone existing travel plans until a later date
- 66% are likely to only travel to places they can drive to

The survey also tested attitudes among 1,590 people (72% of respondents) who are likely to attend large gatherings, meetings, and events—all key drivers of hotel revenue. Findings among those respondents include:

- 71% are likely to attend fewer in-person events or gatherings
- 67% are likely to have shorter meetings or events
- 59% are likely to postpone existing meetings or events until a later date
- 49% say they are likely to cancel existing meetings or events with no plans to reschedule

According to a recent [Deloitte survey](#), corporate travel is projected to remain at only 30% of 2019 levels through the end of 2021. This lack of corporate travel would cost the hotel industry an estimated \$59 billion in 2021, according to leading economists, underscoring the need for targeted federal relief such as the [Save Hotel Jobs Act](#).

“Hotels were already on pace to lose more business travel revenue this year than we

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Congress to pass the bipartisan [Save Hotel Jobs Act](#) introduced by Senator Brian Schatz (D-Hawaii) and Rep. Charlie Crist (D-Fla.). This legislation would provide a lifeline to hotel workers, providing the assistance they need to survive until travel, especially business travel, returns to pre-pandemic levels.

Small Business

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