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[XCM](#) has increased the number of categories within XCMworkflow enabling businesses and firms to configure the software to work the way they work. Each practice area can create its own workflow processes and uniquely customize the platform to meet the diverse needs across departments or practice areas. XCM is a provider of cloud-based workflow and productivity enablement solutions for tax and accounting professionals.

As part of the overall XCM customer experience, the flexibility built into the XCM application with this enhancement, enables businesses to further classify their tasks across 20 categories to access the data, resources, reporting, advanced search and work specific to the practice area or department.

"We are excited to offer an expanded category feature to our XCM customers who use the application across different practice areas (Tax, Audit, CAS) and business departments such as Corporate Tax or Sales & Use Tax," said XCM Chief Product Officer Jairam Padmanabhan. "In these exceptional times, it's critical to provide the tools and analytics that help businesses maintain high levels of productivity to scale

their businesses by extending workflow automation throughout their practice

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