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## Operators

The Internal Revenue Service is starting to add 3,500 telephone representatives to answer some of the most common questions about Economic Impact Payments.

May. 18, 2020



The Internal Revenue Service is starting to add 3,500 telephone representatives to answer some of the most common questions about Economic Impact Payments.

IRS telephone assistance and other services will remain limited, and answers for most of the common questions related to Economic Impact Payments are available on IRS.gov. The IRS anticipates bringing back additional assistors as state and local advisories permit.

Help lines are open Monday through Friday 7 a.m. to 7 p.m. local time and are routed

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## Americans are encouraged to use IRS.gov

The IRS regularly posts new and updated answers to the most frequently asked questions about [Economic Impact Payments](#) and the [Get My Payment tool](#). Those who wish to know the status of their Economic Impact Payment are reminded to check [Get My Payment](#) regularly; the information is frequently updated as the IRS continues to process the remaining payments for delivery.

For those who are eligible for an Economic Impact Payment but aren't required to file a tax return, the IRS reminds them the [Non-Filers tool](#) also remains available in English or Spanish for them to register for a payment.

Income Tax • IRS

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