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The first days on a job aren't always smooth sailing, suggests new research from global staffing firm Accountemps. While nearly all professionals surveyed (95%) said their company has an onboarding process, and 79% rated it as effective, 59% of employees have experienced a mishap when starting a position. The most common challenges include technology issues (39%), lack of necessary supplies (24%) and not being introduced to colleagues (21%).

Workers were asked, “In your opinion, how effective is your company’s process for

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Workers were also asked, “Which of the following, if any, have you experienced when starting a new job?” Their responses:\*

Technology (e.g. computer, phone, security access) wasn’t properly set up	39%
Necessary supplies were not provided	24%
Didn’t get introduced to coworkers	21%
Didn’t receive an overview of the company and policies	20%
Didn’t receive a tour of the office	17%
I haven’t experienced mishaps when starting a new job	41%

*\*Multiple responses were permitted.*

“Seemingly minor missteps can have a major impact on new employee morale,” said Michael Steinitz, senior executive director for Accountemps, a division of Robert Half. “In today’s market, where employees are in the driver’s seat, it’s especially important for companies to make a good first impression. Managers need to pay

attention to even the smallest details so new hires feel welcomed and empowered to

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