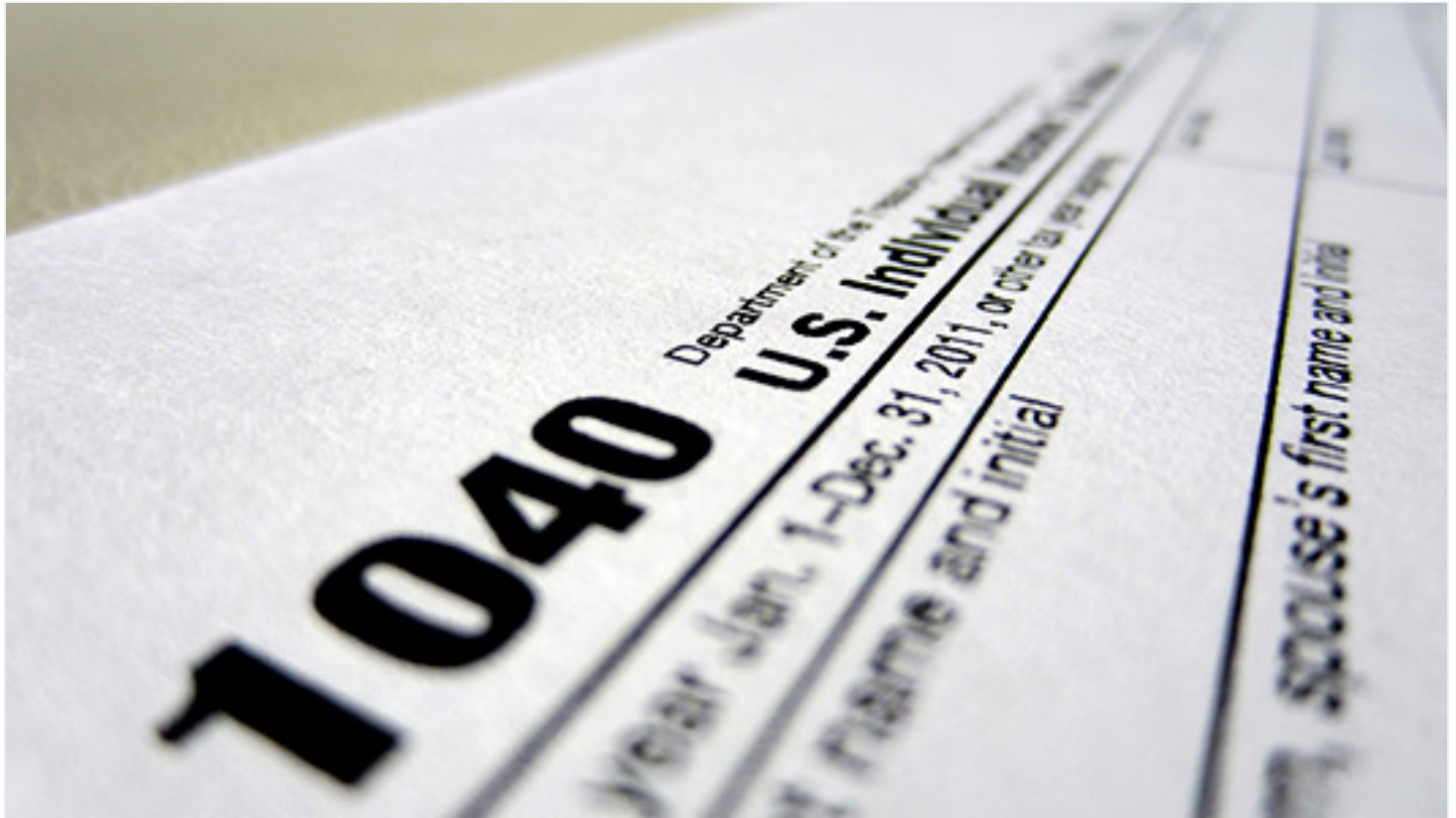


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April 18, 2018. The move comes as many tax professionals and individuals encountered difficulties with the IRS website, particularly its Direct Pay system, which allows ...

Apr. 18, 2018



Updated: April 18, 2019 – 2:45pm ET

The IRS announced on Tuesday that it has extended the tax deadline by one day to April 18, 2018. The move comes as many tax professionals and individuals encountered difficulties with the IRS website, particularly its Direct Pay system, which allows debit-based payment of tax obligations for no fee.

As of 9 a.m. on Thursday, the IRS said all of its systems were functioning normally

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In a statement, the IRS said:

The Internal Revenue Service announced today that it is providing taxpayers an additional day to file and pay their taxes following system issues that surfaced early on the April 17 tax deadline. Individuals and businesses with a filing or payment due date of April 17 will now have until midnight on Wednesday, April 18. Taxpayers do not need to do anything to receive this extra time.

The IRS encountered system issues Tuesday morning. Throughout the system outage, taxpayers were still able to file their tax returns electronically through their software providers and Free File. Taxpayers using paper to file and pay their taxes at the deadline were not affected by the system issue.

Some users also had problems with the IRS efilg functions. As a result of the additional day, taxpayers will have until midnight Wednesday night to submit their individual tax returns, or to request an automatic 6-month extension.

The IRS deadline this year was Tuesday April 17, because April 15th fell on a Sunday, and Monday was a holiday in Washington, D.C.

Earlier Updates: 4:30pm ET: The IRS Direct Pay system is once again functioning, so payments can be made through the online service at <https://www.irs.gov/payments/direct-pay>. It appears the efile system is also working at this time.

Earlier: The IRS has issued this statement:

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The IRS Direct Pay system is not functioning on this last day of timely tax filing. And it appears that the efilings system is also at least partially down.

Today is the deadline for most Americans to report their income taxes for the last calendar year and, if taxes are owed, to pay that debt. It is unclear at this time whether the IRS internet outage is the result of a high volume of legitimate users, or is due to a coordinated external attack. The *Washington Post* is reporting that the IRS is planning to attempt a “hard reboot” of its system, hoping to get it up and running again.

Gail Perry, a CPA and editor-in-chief of this website, received the following message when attempting to make a payment for a tax client:

This service is temporarily unavailable. We are working to resolve the issue. Please come back later and try again, or you can visit the [Make a Payment](#) page for alternative payment methods. We apologize for any inconvenience.

The error message also occurs when trying to use the “Look Up Payment” function.

Many professionals and individuals rely on the IRS’ web-based Direct Pay to make those payments or estimated tax payments directly from their checking or savings accounts. The credit card payment systems available through the IRS website appear to be functioning, however there is a fee associated with making those payments.

If the website stays down, taxpayers are still responsible for making payment by midnight tonight. An obvious alternative is to head to the Post Office.

The IRS has asked that efilers continue to proceed with their efilings, even if returns aren’t being accepted in short order. According to the *Washington Post* report, IRS

Acting Commissioner David J. Kautter has stated, “If we can’t solve it today we’ll

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