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Plan and the Standard Plan, making it easy for smaller businesses to scale up to a more ...

Mary Girsch-Bock • Jun. 19, 2017



Zoho Expense

www.zoho.com

From the **2017 reviews** of Expense Management systems and apps.

Zoho Expense is an online expense management software product that is best suited for small to mid-sized businesses. Zoho Expense offers two editions; the Free Plan and the Standard Plan, making it easy for smaller businesses to scale up to a more robust version if necessary.

Zoho users can manage all of the receipts and expenses from the easily navigated

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particular role, and also offers multi-currency capability, with the product automatically converting any foreign currency expenses entered on the expense report.

Users can enter mileage expenses by creating a mileage expense in the expenses section of Zoho. The system does not offer automatic mileage tracking, so users will have to calculate the number of miles traveled and enter it into the product in order to create the expense. There is no option for time tracking or timesheet management.

In order to manage credit cards, administrators will need to assign a card to an employee. Once a card has been assigned, users can download up to 90 days of transaction history. Cards can be connected to a variety of popular credit cards including American Express, Wells Fargo, Discover Card, Chase Credit Card, Bank of America Credit Card, Capital One, and Citibank. If a card is not listed, users can connect to the card manually in order to download transactions.

Both Approvers and Admins can approve expenses, with approvers limited to approving, rejecting, or forwarding reports. Admins can perform all those duties, as well as authorize reimbursements and archiving of expense reports. Both approvers and admins can approve a single expense report, or approve expenses in bulk, if desired. Approvers can also edit reports as needed. Individual expenses can be rejected, enabling the majority of the expense report reimbursement to move forward, with users responsible for resubmitting any rejected expenses. Per Diem rates can also be set in Zoho, with users able to set allowances for different expenses.

The Analytics feature in Zoho provides users with a good look at expenses. The analytics are divided into four categories; Expense, Reports, Tax Reports, and Reimbursements. Activity reports can also be run if desired. All analytic reports can be easily customized if desired, with users able to export all reports to Microsoft Excel or a CSV file. Reports can also be saved as a PDF.

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product blog as well as a variety of user forums. Zoho also offers a weekly product webinar which users can sign up for directly from the website. Support is available Monday through Friday around the clock, with users able to access support via email as well.

Zoho Expense, part of Zoho's comprehensive family of apps is best suited for small to mid-sized businesses. Zoho Expense is available in two versions; Free, which includes three users and offers 100 auto scans and 5 GB of storage. The Standard Plan is \$15.00 per organization per month, and includes up to ten users, with each additional user \$2.00. The Standard Plan offers unlimited auto scan and unlimited receipt storage. Users can download a free demo to try out prior to purchasing.

2017 Rating – 4.5 Stars

Accounting

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