## **CPA**

## Practice **Advisor**

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## Right Networks

Right Networks, a provider of cloud-based accounting and business solutions for accounting professionals and small to medium-sized businesses, has launched the My Account self-service user management portal. The portal, available to all Right Networks customers, allows for easy management of account and user level information.

"At Right Networks, we're always looking for ways to improve efficiencies for our customers," said Will Yapp, Vice President of Sales, Marketing, and Business Development at Right Networks. "The launch of the self-service portal is impactful because it addresses the need for users to manage all aspects of their account through one location. A simple, easy-to-use interface makes accounting professionals and small to medium-sized businesses even more efficient with our solution than ever."

My Account enhances the overall experience with Right Networks by integrating all the key actions customers use daily to manage their account and users. The straightforward user interface provides a central portal for day-to-day task management, user setup, billing and invoicing, and easy client onboarding. Customers can also launch the Right Networks Cloud, access the helpdesk, and upload files directly to their account through My Account.

My Account offers:

Easy client onboarding and user management

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- Time savings with central task management
  - O Update contact information, password, and security profile
  - O Update billing and payment information
  - O Launch the Right Networks cloud and access support
- Prompt notifications on tasks and system updates
  - O System status notifications
  - O Billing and invoicing reminders
  - O Account status updates

"The Right Networks My Account portal provides a much easier way to add and remove users from one, centralized location," said Meghan Blair-Valero, President, Fogged-In Bookkeeping. "I've loved having this function, and can't wait to see the additional new benefits My Account will enable." Right Networks' scalable and reliable solution is trusted by more than 100,000 accounting professionals and SMBs globally.

My Account is an example of the company's commitment to continuous improvement of products and services. Visit <a href="https://www.rightnetworks.com/">https://www.rightnetworks.com/</a> to learn more about the Right Networks solution, pricing, and available plans.

## Accounting

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