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2011 OVERALL RATING ★★ ★★ ★★ ★★ ★★

★★★★★	BASIC SYSTEM FUNCTIONS
★★★★★	ENGAGEMENT MANAGEMENT
★★★★★	WORKFLOW & COLLABORATION
★★★★★	INTEGRATION/IMPORT/EXPORT
★★★★★	HELP/SUPPORT

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Strengths

- Integration with PPC Practice Aids
- Integration with other Thomson Reuters products, including document management and tax applications.
- Web hosted version available

Potential Limitations

- User interface & workflow may have a longer learning curve than some other applications

Summary & Pricing

Engagement CS is a full-featured product that offers some robust workflow/integration tools. If your firm is interested in integrating its engagement product with other products in the firm, Engagement CS needs to be researched. The distinguishing feature of this product is the integration with the PPC Practice Aids. For firms using PPC Practice Aids, I recommend a close look at this product.

Product Delivery Methods

☒ On-premises

☒ SaaS

☒ Hosted by vendor

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