# **CPA** Practice **Advisor**

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#### From the July 2013 issue.

In its 2013 SMB Cloud Insights Market Outlook report, hosting services provider Parallels estimates the worldwide market for cloud services aimed at small and medium-sized businesses (SMBs) has reached \$45 billion – up 30 percent relative to the prior year. Parallels further projects the SMB cloud services market will hit \$95 billion through 2016.

While SMBs have embraced the Cloud for email, HR and other business functions, the transition to the Cloud for accounting and financial management has been slower to evolve. Some cite concerns with security and compliance, or a hesitation to wipe out investments in existing back office systems that would be a consequence of transitioning to the Cloud.

But as cloud-based financial accounting solutions that are delivered 'as-a-Service' continue to generate tangible efficiency gains and cost savings, hesitations are

beginning to fade. As a result, SMBs transitioning to a cloud-based financial

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replace" (turning off an old system and moving to the new system) or "co-exist" (running two systems in parallel). The 'Software-as-a-Service' (SaaS) delivery model allows the accounting service to be woven into business operations as needed, in order to smooth the transition to the Cloud and leads to accelerated deployment. For SMBs, this translates into an ability to shift to a pre-built, pre-configured system that is operational from 'Day One' rather than waiting months for an in-house system to be built, or configured/re-configured from scratch.

### Provides access to real-time data analytics

The scalability, capacity, and speed of cloud computing provides software solutions that can deliver state-of-the-art data analytics. Effective budgeting and forecasting requires that financial decision makers look forward and backwards in order to solve financial challenges there is a need to access data, analyze it, and then take action. Ideally, improvements in analytical capabilities free financial managers from transaction processing to focus more fully on data analysis.

Data analytics tools embedded in some cloud accounting services provide greater range and depth of reporting, connecting financial data to HR, CRM, overseas operations, etc., while real-time reporting allows Business Intelligence (BI) to be obtained up-to-the-minute and acted upon with confidence.

## Delivers enhanced controls and security

Security is always top priority for the Cloud, but service providers have addressed the issue by ensuring a secure environment for customers that can provide a distinct competitive advantage. For example, users of cloud accounting services delivered 'Software-as-a-Service' have access to much faster deployment of patches and security upgrades, and also experience a reduced need to store data on their own site,

which minimizes previous storage costs. Finally, these updates keep in line with

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Agreements (SLAs) and Quality Assurance Surveillance Programs (QASPs) with detailed performance metrics. What might seem like a loss of control can actually obscure a newfound freedom gained by pursuing higher value activities, from automation of manual transaction processing to more advanced forms of financial and performance analysis.

## Provides increased scalability and flexibility, while reducing costs

Robust, end-to-end systems deliver the productivity, and analytical and core accounting tools that meet the needs of users – from decision makers focused on financial analytics to transactional users using the system on a day-to-day basis.

Cloud services also scale to meet current and future requirements, with a framework to meet future demands for transaction volume and additional functionality. SMBs also have the flexibility to not only benefit from end-to-end financial management, but also the ability to tap into any back office tool "as-a-Service," including accounting, labor management, customer service and even human resources.

While cloud-based, SaaS solutions offer businesses the chance to reduce operating costs upfront by eliminating the need for initial storage, hardware, and software investments, the real promise of the Cloud comes from the longer-term savings associated with achieving significant economies of scale and lower per-user costs. Disaster recovery and security can be provided at a significantly lower cost per user as a result of multiple customers using the same infrastructure and shared services.

#### Automates and speeds business processes

Automation of routine, yet time-intensive, manual business processes eliminates decision-making bottlenecks and lengthy approval times. Moreover, automating key processes prevents duplication of entries and other errors, further enhancing

productivity and accuracy by saving time and labor for both routine and complex

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