#### **CPA**

#### Practice **Advisor**

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# Compuray — Xpresspayroll 2011 OVERALL RATING \*\*\*

## {OUTSOURCED/REFERAL}

☆☆☆☆	BASIC SYSTEM FUNCTIONS
$\triangle \triangle \triangle \triangle$	REPORTING & MONITORING
$\triangle \triangle \triangle \triangle$	INTEGRATION/IMPORT/EXPORT
$\triangle \triangle \triangle \triangle \triangle \triangle$	HELP/SUPPORT
$\triangle \triangle \triangle \triangle \triangle \triangle$	CLIENT SELF-SERVICE FEATURES

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organizations with a total of five or fewer paid employees in one state.

## **Strengths**

- Each company comes with a single client login, along with optional accountant access.
- Reports & websites in the wholesale version can be branded with the accounting firm's logo.
- Flat-fee monthly pricing (\$35/mo. for monthly payroll) makes costs predictable.
- Clean user interface provides quick efficient payroll processing.
- Included employee self-service portal (PayView) can be configured to allow pay stub and W-2 download for all employees, as well as company-wide reporting for owners & managers.

### **Potential Limitations**

- Does not support after-the-fact payroll processing.
- No online Help or knowledgebase available, although there is phone & e-mail support.

#### **SUMMARY & PRICING**

With the simple interface, high level of customer support and rich feature set, XpressPayroll provides a quality solution for both micro businesses and accounting professionals managing multiple clients (through XpressPayroll for Accountants). Pricing for the payroll services is a flat fee and is charged per month based on the payroll frequency. Monthly pricing starts around \$35 for monthly payroll, \$55 for semi-monthly and bi-weekly payroll, and \$80 for weekly payroll.

## **Product Delivery Methods**

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Reporting & Monitoring 4

Integration/Import/Export 3.75

Help/Support 4.5

Client Self-Service Features 4.25

Payroll

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