Mary Girsch-Bock • Apr. 16, 2010

Softrak

launched Adagio in 1999, marketing it as a full suite of accounting modules for small to mid-sized businesses. Originally designed as a software product to aid migration from DOS-based products, Adagio continues to add new updates that now include excellent reporting capabilities.

BASIC SYSTEM FUNCTIONS:

Installation of Adagio was very slow and time consuming. Each module contains its own password, serial number and unlock code, and each has to be installed separately. The program installs with a series of related modules, so data entry in the GL module would be separate from the data entry completed in the AR module. All modules function separately and contain a shortcut to the main system modules, but the data for each module remains solely in the respective module. Any add-on modules, such as Job Cost, will remain separate from the core product and offer the ability to have its batches imported into the GL, but they never truly integrate.

One benefit with this structure is that users will be able to keep multiple modules open simultaneously, with the ability to click back and forth between. Data-entry screens are easily navigated, with drop-down menus at the top, offering access to general system functions and features found within. Although there are currently no industry-specific templates found within the program, it does offer integration with numerous third-party products that provide industry-specific functionality such as Payroll, Warehouse Management, Point of Sale and eCommerce.

CORE ACCOUNTING CAPABILITIES:

Adagio's core modules require users to set up source codes that provide information on where each transaction originated. This process must be completed

in all modules. Budgeted data can be entered into the GL and tracked for every

transaction detail, as well as activity in all sub-ledgers.

While discussed in more detail later in the review, inventory levels can be tracked across different warehouses. Currency codes must be set up prior to choosing the multi-currency option when entering or editing the chart of accounts. It will be added under Currency Details and allow users to select the source currency they wish to employ. A default currency option can also be utilized.

DAY-TO-DAY OPERATIONS:
Sales information is easily handled in Adagio, with the ability to display order status as well as price level, price list, terms and tax status. Inventory status can be monitored, and the bill to/ship to screen is split for convenience. Optional fields allow for service plans, quotes and serial numbers. No point-of-sale functionality is available in the core product, although an add-on is available. Shipping vendor information can be entered, but the program only interfaces with shipping companies through the purchase of a third-party add-on.

The customer management feature contains an area for general information, such as payment information and credit limits, and account statistics that display vital information such as largest invoice, average days to pay and last payment made. The transactions option lists all sales information (with a notes area) along with the ability to print statements and invoices. Vendor information can be tracked, as well, with the ability to easily manage early payment discounts. Fields can be customized for additional tracking.

The Adagio Inventory module is excellent, featuring multi-level pricing discount capability and user-defined part numbers that can utilize up to 16 characters. Users can also track multi-warehouse inventory levels, add items on the fly, and initiate and track stock transfers. Excellent inventory management reports are also available.

Adagio offers electronic funds transfer (EFT) capabilities. For those using

the table and fields. The product provides an excellent menu of reports and reporting options available in all modules with various filtering options. Report Grids are fully customizable with the ability to pick the desired criteria. The Financial Reporter allows creation of custom financial reports utilizing a spreadsheet-type interface that simplifies report setup. Report totals contain drill-down capability, and all reports can be exported to Excel, CSV, Crystal Reports, Word, and a host of other formats.

User groups must be set up prior to setting up individual user system accessibility. Once user groups have been set up, each new system user can be added. Each is assigned both a group and then individual rights. This action must be completed for each module to which the user/employee will have access.

INTEGRATION/IMPORT/EXPORT:
Users will save time by using import templates and by implementing automatic importing of specific templates by marking the template as such and noting the information in the corresponding company profile. The export batch function mentioned below allows remote sites the ability to export batches to the home office. Accounts, batches, transactions and prior-year data can all be imported or exported. Utilizing the export batch function, all batches can be exported to the user's accountant, who could then, in turn, import them into Adagio.

The vendor offers a wide variety of module add-ons that will integrate with the core GL, although they are in actuality sub-ledgers that contain information that can be imported into the Adagio GL. A variety of third-party add-on modules will integrate with the product, as well.

HELP/SUPPORT:
Each module in Adagio offers a solid Help function that allows for topic search, as well. All available system updates, both current and past, can be downloaded

directly from Adagio's website at no cost for support plan users. The

Adagio pricing varies, depending on the number of modules purchased. Most modules
can be licensed for $1,500 each, which includes the Adagio upgrade/maintenance plan. Discounts are available for the purchase of multiple modules. Adagio estimates the typical software implementation cost between $2,000 and $15,000, depending on user needs and preferences. Program licenses for GL, AP, AR and Payroll are $4,745. Upgrades and enhancements are $1,045 per year. Implementation assistance could add between $1,000 and $6,000 to that price, depending on the complexity of the payroll and financial reporting requirements. Although Adagio has marketed itself to the small business industry, I truly think it's better suited
for larger organizations with multiple field offices or locations that can better utilize its structure.

2010 OVERALL RATING: