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TECHNOLOGY

40 Under 40 Honoree: Paul J. Mamo — 39

Executive Director, Development Services – Electronic Tax Administration Division,
IRS, Oak Hill, VA

Aug. 29, 2007

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Executive Director, Development Services – Electronic Tax Administration Division,
IRS, Oak Hill, VA

EDUCATION: BS in Management

FAMILY: Wife Michelle; Children Jared and Jordan

HOBBIES & INTERESTS: Travel, family & sports

What's the one piece of technology that MOST helps you get through your normal workday?

“My BlackBerry.”

What will be the biggest change over the next five years in the ways tax and accounting firms operate?

“From my perspective, the most significant change for the accounting firms and taxpayers is the overwhelming impact electronic filing has had on their business processes. Beginning tax year 2005, the IRS required all large business filers to electronically file their tax return. This requirement caused a sea of change in terms of the way taxpayers and their tax professionals prepare and process returns. In the past, taxpayers would need to simply gather paper documents from the various tax departments, bundle them together and mail them

to the IRS. Now with electronically filing, taxpayers and their preparers must pull the tax data from various software applications and input into one standard data file that can be electronically transmitted to the IRS. The benefits of e-filing are considerable: faster acknowledgments, less errors and quicker refunds. The feedback from the taxpayers, accounting firms and tax professionals has been extremely positive. In fact, some firms have suggested that having the entire set of return data in one standard format will allow taxpayers the ability to leverage the data for other business reasons such as financial planning, trend analysis, etc.”

What Paul’s peers had to say about him:

Paul is a young and vital leader in public technology and policy development at the IRS. He was one of the architects of the Free File Alliance that is now recognized by the President as being a model public-private partnership. Paul’s success with Free File paved the way to his subsequent position at the Office of Management and Budget where he managed the President’s Management Agenda e-government Government to Citizen Initiatives; including govloans.gov and GSA’s firstgov.gov.

Currently, Paul leads the project to bring the 1040 electronic filing system into the Modernized eFile structure utilizing XML. Paul is unique in his ability to understand the technology he manages and implements. This, combined with his unique leadership style, allows him to bring together diverging opinions from different groups within the private and public sectors to develop policy, products and services that provide greater benefit to the tax industry and the taxpayer.

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