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via text to provide essential details like Projects, Cost Centers, and Categories, ensuring precise AI-based coding.

**Isaac M. O'Bannon** • Mar. 21, 2024



**Fyle**, an expense management platform that works with customers' existing credit cards, announced the launch of its Conversational AI platform, where employees can submit expense receipts and other details via text messages. This marks a paradigm shift in how accountants and professionals manage expenses, eliminating the need for traditional apps and making expense tracking significantly faster.

The evolution of the expense management industry, from archaic paper-based systems to desktop and mobile apps in the 2000s, has streamlined employee expense accounting. However, users still need to learn a new application while accountants tirelessly chase after receipts. With Fyle's Conversational AI, a new era of appless

expense management emerges, where employees can simply text their receipts to

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The ability to collect receipts via text reduces the time accountants spend chasing employees for receipts and other details. For employees, this translates to a zero learning curve, faster adoption, and an unprecedented ease of use. They no longer have to store paper receipts and can complete expenses quickly.

“Text messaging has become the #1 mode of turning in receipts and submitting additional expense details for our customers,” says Yashwanth Madhusudan, Co-founder and CEO of Fyle. “Our users love this experience, as they no longer need to open an app to submit their receipts.”

To learn more, visit <https://www.fylehq.com/product/conversational-ai-for-expenses>.

Technology

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