and enhances leadership's understanding of why employees are or aren't satisfied at work.

Isaac M. O'Bannon • Mar. 12, 2024

BambooHR Employee Satisfaction will now include AI-generated topic summaries in their eNPS report
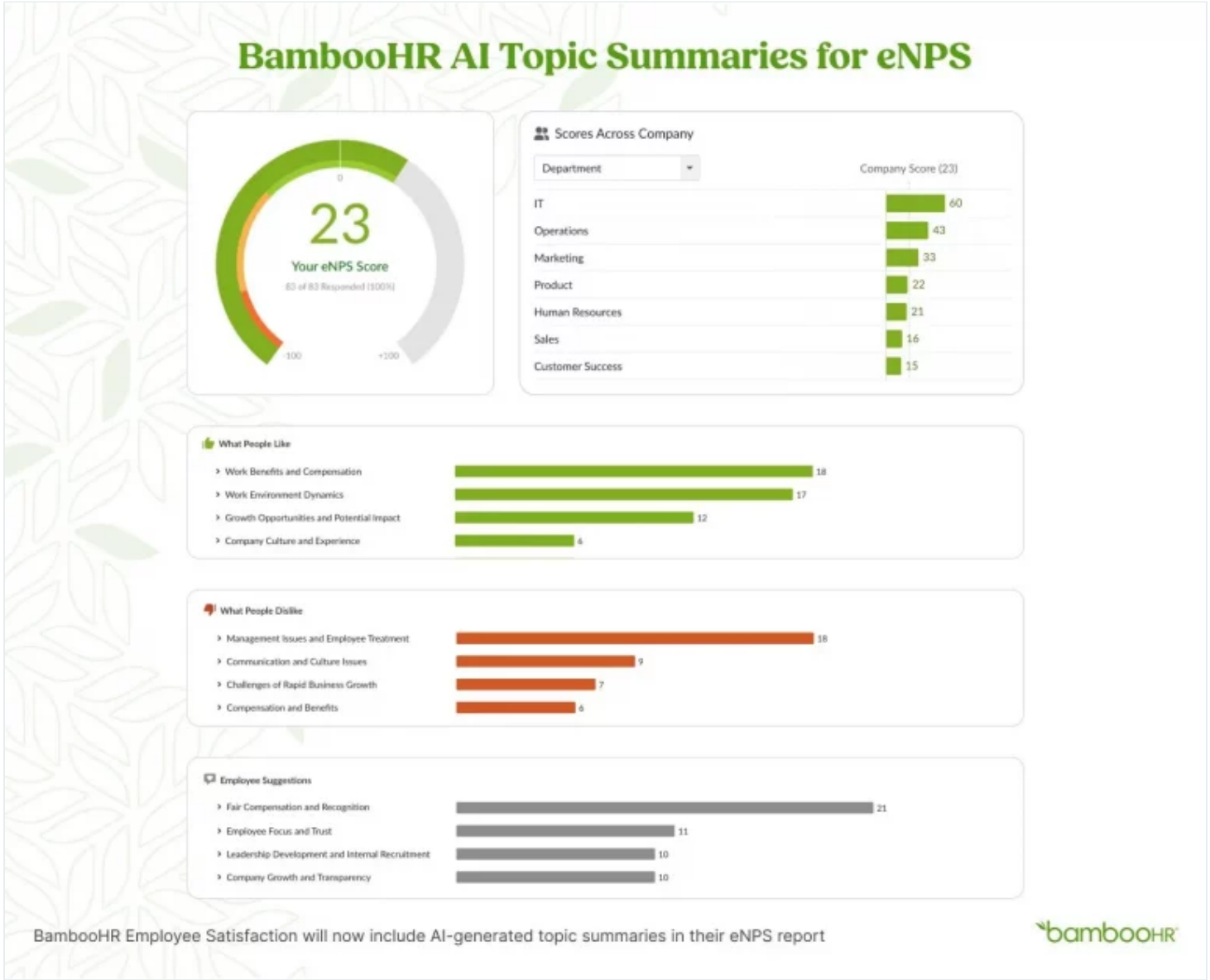
[BambooHR](#), a cloud-based human resource platform, has added the first of several planned AI-powered product features: AI Topic Summaries for [Employee Satisfaction](#)

[**with eNPS**](#), which offers conveniently distilled AI analysis of all employee open

across the BambooHR platform that'll further improve the work experience of BambooHR's 34,000+ customers and their millions of global users.

"We are thrilled to introduce AI Topic Summaries for eNPS," said Alan Whitaker, Head of AI at BambooHR. "This enhancement will empower organizations to listen and gain a dynamic understanding of employee feedback, enabling data-driven plans to improve employee experience. Our AI engine does the heavy lifting of synthesizing key themes and categories from employee responses, saving hours of manual work. We're committed to using AI responsibly to help set people free to do great work while not compromising on [customer data security](#)."

The enhanced employee satisfaction report will also allow users to view eNPS scores by various demographics, including age, department, employment status, length of service, and location. This detailed breakdown will enable organizations to identify specific areas of improvement and tailor their response strategies accordingly.

The AI analysis feature is now available to all BambooHR customers subscribed to the Pro Plan. To learn more about BambooHR and its HR software solutions, visit www.bamboohr.com.

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