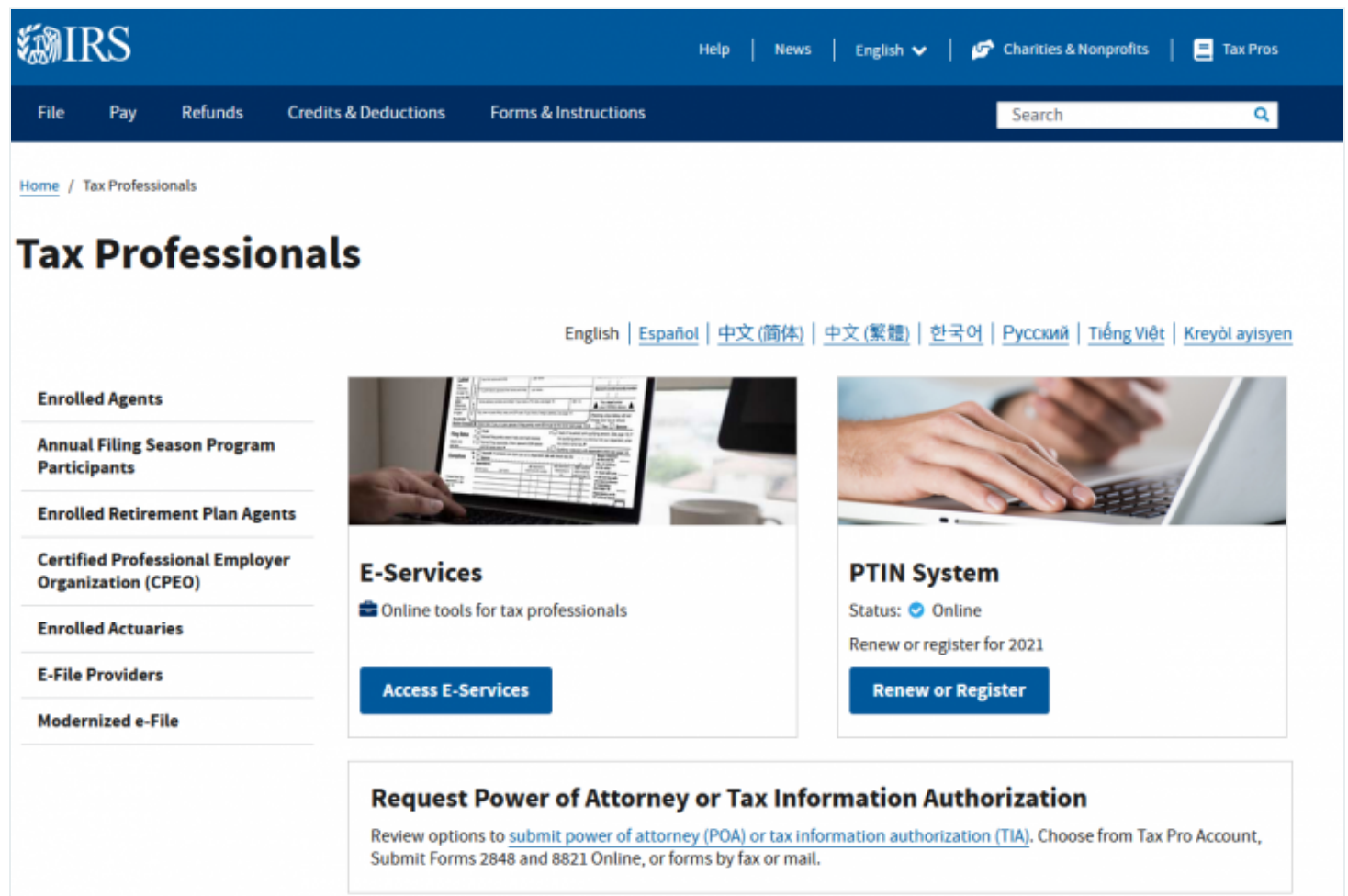


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practitioners manage their active client authorizations on file with the Centralized Authorization File (CAF) database.

Isaac M. O'Bannon • Oct. 02, 2023

A screenshot of the IRS website's 'Tax Professionals' page. The header is blue with the IRS logo on the left and links for Help, News, English (with a dropdown arrow), Charities & Nonprofits, and Tax Pros on the right. Below the header is a navigation bar with links for File, Pay, Refunds, Credits & Deductions, and Forms & Instructions, followed by a search bar. The main content area has a breadcrumb trail 'Home / Tax Professionals' and a large 'Tax Professionals' heading. Below this is a row of language links: English, Español, 中文(简体), 中文(繁體), 한국어, Русский, Tiếng Việt, and Kreyòl ayisyen. On the left is a sidebar with a list of categories: Enrolled Agents, Annual Filing Season Program Participants, Enrolled Retirement Plan Agents, Certified Professional Employer Organization (CPEO), Enrolled Actuaries, E-File Providers, and Modernized e-File. The main content area features two large cards. The first card, 'E-Services', includes an image of hands on a laptop, the text 'Online tools for tax professionals', and a blue button labeled 'Access E-Services'. The second card, 'PTIN System', includes an image of hands on a laptop, the text 'Status: Online' with a checkmark icon, 'Renew or register for 2021', and a blue button labeled 'Renew or Register'. At the bottom is a box titled 'Request Power of Attorney or Tax Information Authorization' with text about reviewing options to submit a power of attorney (POA) or tax information authorization (TIA), choosing from Tax Pro Account, Submit Forms 2848 and 8821 Online, or forms by fax or mail.

As part of a larger effort to improve technology, the Internal Revenue Service has added new features to its **Tax Pro Account** system that allow tax professionals access to new services to help their clients.

New additions to Tax Pro Account, available through IRS.gov, will help practitioners manage their active client authorizations on file with the Centralized

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“Tax professionals provide a vital service to taxpayers and the nation, and the IRS is committed to making improvements to help them serve their clients,” said IRS Commissioner Danny Werfel. “As part of our transformation efforts, we will be working to add new technology and expand our relationship with the tax professional community. The ongoing improvements to the Tax Pro Account are just part of a larger effort.”

The new enhancements continue IRS efforts to improve the third-party authorization process. The IRS also continues to work on additional expansions to improve services to taxpayers and their tax professionals.

## Tax Pro Account continues expanding with new features

Tax Pro Account provides tax professionals with a [digital self-service portal](#) they can rely on to manage their authorization relationship with taxpayers and view the taxpayers' information.

With the recent enhancements, tax professionals can now use Tax Pro Account to send Power of Attorney (POA) and Tax Information Authorization (TIA) requests directly to a taxpayer's individual IRS Online Account. Upon the taxpayer's approval and validation of the information, the authorization records immediately to the CAF database, which avoids faxing, mailing, uploading and long review and processing time by the CAF Unit.

Tax professionals must have a [CAF number](#) to use a Tax Pro Account; a CAF number cannot be requested through the Tax Pro Account. Currently, the digital authorization process is available only for individual taxpayers, not businesses or other entities.

More than 260,000 people have used Tax Pro Account since it launched in July 2021.

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