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core accounting and payroll processes such as bookkeeping, payroll, financial statements, and tax solutions.

Isaac M. O'Bannon • Sep. 05, 2023



IRIS Software Group (IRIS), a global provider of professional accounting and payroll solutions, has launched its new **IRIS Outsourcing** for accounting firms in the Americas market.

IRIS Outsourcing enables the outsourcing of routine accounts and payroll work for core accounting and payroll processes such as bookkeeping, payroll, financial statements, and tax solutions. This enables accounting firms to focus on fee-earning work, improve productivity, take on additional clients, offer new services and reduce the turnaround time of jobs.

Today's accounting firms struggle to hire professionals with the right skills to complete the constantly growing list of accounting, bookkeeping, payroll, reporting, tax, and other tasks. IRIS Outsourcing helps accounting firms lose the skills gap and increase day-to-day productivity to help them meet the changing needs of their businesses without the costly overhead associated with hiring additional staff.

“To implement our four-day working week, we needed to ensure that the team’s time

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experience, providing immediate access to industry expertise and seamless communication for day-to-day coordination on deliverables. The First Time Resolution (FTR) rate for IRIS Outsourcing is 90%, backed by domain expertise and precise understanding. IRIS Outsourcing is also ISO9001 and 27001 certified and ensures confidential data is protected and secured.

IRIS Outsourcing’s flexible engagement models and collaborative approach provide accounting firms with complete control of the process, experience, quality, and support needed to achieve success with an extended team of experts. Accounting firms utilizing IRIS Outsourcing have seen up to 50% savings and have rated the partnership with 94-96% customer satisfaction (CSAT) scores in 2021 and 2022.

“In an era where efficiency and effectiveness are key, accounting firms need a flexible and cost-effective solution to elevate delivery,” said Jim Dunham, President and General Manager IRIS Americas. “As a dedicated partner to accounting firms, we consistently look for ways to deepen our relationship. IRIS Outsourcing provides the additional capabilities that firms need to focus on achieving their growth goals.”

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