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across the country.

Nov. 10, 2022



**WE ARE  
HIRING!**

In addition to the [more than 4,000 people recently hired](#) to fill critical customer service representative positions, the IRS is now seeking more than 700 new employees to help taxpayers at Taxpayer Assistance Centers across the country.

“This is an important priority to provide more service at the IRS for the upcoming filing season,” said Ken Corbin, IRS taxpayer experience officer and Wage and Investment Division commissioner. “We are working to have more than 270 walk-in sites properly staffed to provide the help taxpayers need and deserve. This will be the first time in a decade our walk-in sites will be fully staffed.”

This increase in staffing is part of much wider IRS improvements enabled by the

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For these 700 openings, the technical positions needed are individual taxpayer advisory specialists, who provide face-to-face assistance in Taxpayer Assistance Centers, and the initial assistance representatives, responsible for greeting and determining the needs of taxpayers visiting Taxpayer Assistance Centers.

These important positions have highly competitive pay and benefits including on-the-job training, opportunities for advancement, health and life insurance, and a federal retirement.

The IRS also offers a wealth of workplace flexibilities to help employees balance career and home with 11 paid holidays, 13 vacation days, and sick leave. Other work/life balance programs include flexible work schedules, the Child Care Subsidy Program, the Employee Assistance Program, health services, and paid maternity/paternity leave.

In addition to the face-to-face representatives and phone assistors, the IRS is also working to hire additional people throughout the agency, not just in taxpayer service areas but in information technology and compliance positions—all with a goal of improving the work the IRS does.

The IRS is an equal opportunity employer and hires talented and dedicated individuals from many backgrounds. IRS encourages those who are looking for a new opportunity or who are just starting work-life to consider an IRS career.

All employees must be U.S. citizens and pass an FBI fingerprint check and tax compliance verification. Federal experience is not required. The applicant may have gained experience in the public sector, private sector, or volunteer service.

Prospective employees are encouraged to attend an upcoming IRS careers information session to learn more about the position and requirements, how to

apply, and all the benefits of federal service.

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