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WEBCASTS

CPE Webinar October 19, 2022: Tax Prep and Customer Service in a Contactless World

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Sep. 27, 2022

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Date: Wednesday, October 19, 2022

Time: 2:00 PM EDT / 1:00 PM CDT / 11:00 AM PDT / 6:00 PM GMT

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Duration: 1 Hour

While many businesses temporarily adopted contactless services out of necessity at the height of the pandemic, there has been increasing demand for tax preparers to make these services permanent. Both taxpayers and tax preparers enjoy the convenience of remote delivery and working from anywhere. [In this webinar](#), Drake Software Chief Revenue Officer John Sapp, CPA, shares results from a recent Drake Software survey and tips for successfully navigating the contactless landscape.

Program level: Basic (no prerequisites required).

Field of Study: Taxes

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Presented by



John Sapp is the Chief Revenue Officer at Drake Software, one of the largest professional tax software companies in the nation. As a certified public accountant since 1987, he has considerable experience in public and private accounting for the technology industry.



Gail Perry is the editor-in-chief of CPA Practice Advisor. A veteran of accounting journalism, she also speaks at many accounting events, trade shows, and webinars. Gail is the author of over 30 books (including *Mint.com For Dummies*, *The Idiot's Guide to Introductory Accounting*, and *Surviving Financial Downsizing: A Practical Guide to Living Well on Less Income*), and she maintains a small tax practice. Gail is a graduate of Indiana University where she earned a bachelor's degree in journalism. She returned to school to study accounting at Illinois State University, earned her CPA, and worked for Deloitte in Chicago for several years as a state and local tax accountant. She has taught introductory accounting and personal finance courses, and she is a former computer applications instructor at the Indiana CPA Society. Gail is a member of the AICPA's PFS Credential Committee.

This FREE online webinar is a continuation of *CPA Practice Advisor's* mission to provide unbiased, independent information on technologies available to practicing public accountants and tax professionals.

Special thanks to our sponsor for supporting this educational session:

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award-winning customer service, Drake is also consistently recognized for excellence in quality, value, reliability, and product innovation.

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