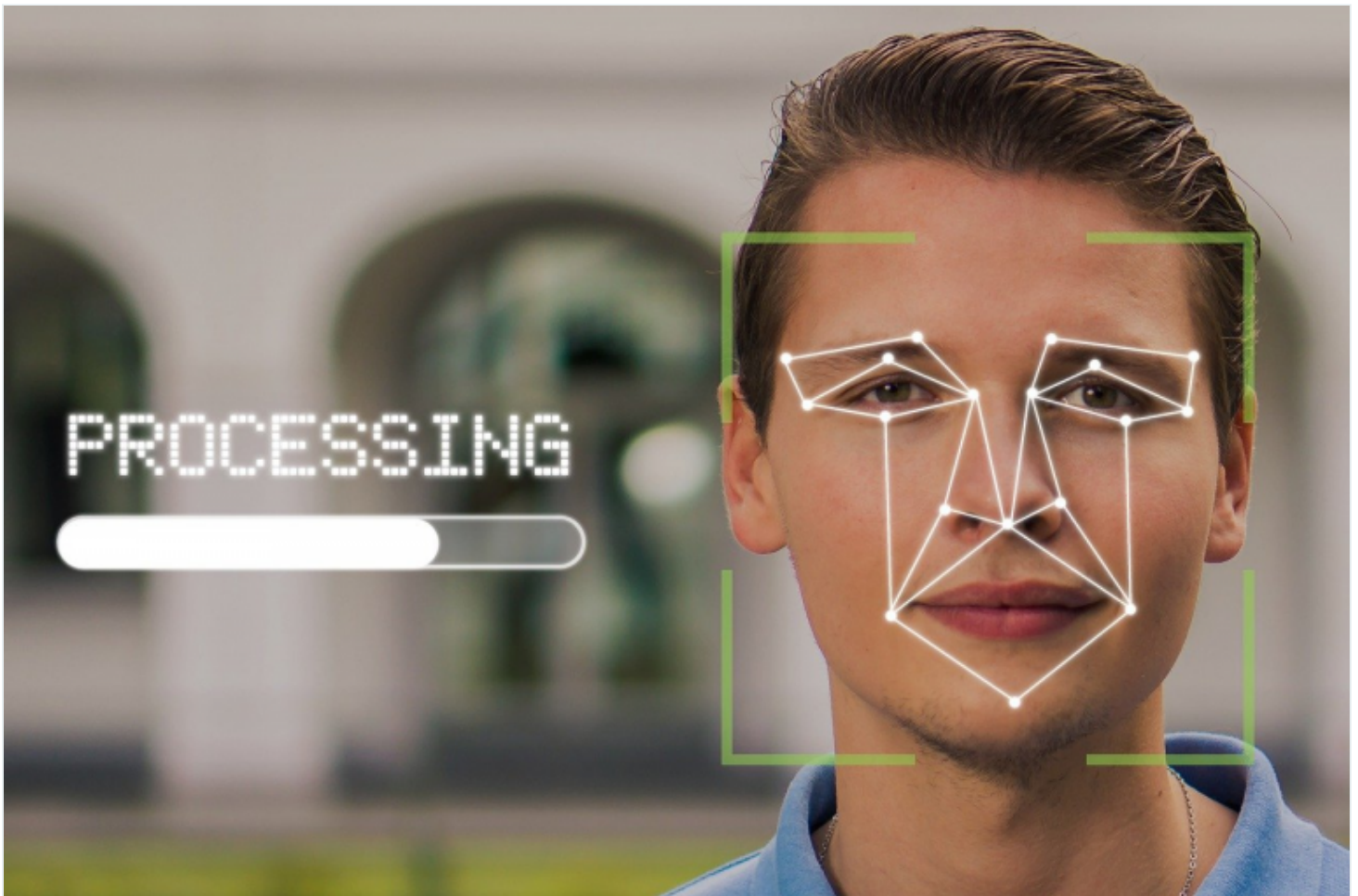


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discomfort by taxpayers at having a third-party technology provider managing the service.

Isaac M. O'Bannon • Feb. 10, 2022



The IRS says it will transition away from using a third-party service for facial recognition to help authenticate people creating new online accounts. The transition will occur over the coming weeks in order to prevent larger disruptions to taxpayers during filing season.

This action by the IRS to move away from facial recognition comes after some discomfort by taxpayers at having a third-party technology provider managing the

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should feel comfortable with how their personal information is secured, and we are quickly pursuing short-term options that do not involve facial recognition.”

The transition announced today does not interfere with the taxpayer's ability to file their return or pay taxes owed. During this period, the IRS will continue to accept tax filings, and it has no other impact on the current tax season. People should continue to file their taxes as they normally would.

Technology

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