


Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

If you have any questions or need help you can email us

TESTS


Overall, unemployment website crashes have been reported in Alabama, Arizona, Arkansas, Colorado, Connecticut, Florida, Hawaii, Illinois, Iowa, Kentucky, Louisiana, Maryland, Michigan, Mississippi, Missouri, Montana, Nevada, New Jersey, New York, ...

Apr. 15, 2020



TWC

Unemployment Benefit Services



TWC is experiencing an exceptionally high volume of customers. To help manage on-line access, effective immediately, TWC will limit access for on-line payment requests based on the day listed on your filing instructions. Sunday through Wednesday are assigned filing days. All users may file online Thursday through Saturday. This restriction does not apply to individuals filing a new claim for unemployment.

Quick Links

[» Logon](#)  
[Sign Up for User ID](#)  
[Forgot Password?](#)  
[Forgot User ID?](#)

Logon

Need help?

New to Unemployment Benefit Services? If you already have a User ID for another TWC Internet application, such as WorkInTexas.com, try logging on with that ID. Otherwise, please [sign up for a User ID](#).

\* indicates required information

User ID: \*

Password: \*

Under Texas state rule, usage may be subject to security testing and monitoring, applicable [privacy provisions](#), and criminal prosecution for misuse or unauthorized use. Texas Workforce Commission collects personal information entered into electronic forms on this Internet site. For more information on your rights to request, review and correct information submitted on this electronic form, please see TWC's [Privacy and Security Information](#).

Nearly 17 million Americans have filed for unemployment benefits since the beginning of the COVID-19 pandemic, yet the digital infrastructure meant to support them is inadequate. A [new report](#) by the Information Technology and Innovation Foundation (ITIF), the leading think tank for science and technology policy, shows

that the vast majority of state unemployment websites fail basic mobile and

Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

If you have any questions or need help you can email us

ITIF reports that one-third of state unemployment websites are not optimized for mobile platforms such as smartphones and tablets, which is a serious problem since roughly 20 percent of Americans access the Internet at home only via a mobile device. In addition, many of these websites are not designed to be accessible for people with disabilities, although more than 8 percent of such individuals are unemployed, and 57 percent have Internet access at home.

Overall, unemployment website crashes have been reported in Alabama, Arizona, Arkansas, Colorado, Connecticut, Florida, Hawaii, Illinois, Iowa, Kentucky, Louisiana, Maryland, Michigan, Mississippi, Missouri, Montana, Nevada, New Jersey, New York, North Carolina, Ohio, Oregon, Texas, Virginia, West Virginia, and Wisconsin.

“State governments should design cloud-based websites and applications that are scalable and can withstand surges in traffic. They should pursue a mobile-first strategy and use a consistent design across websites that meets all accessibility requirements,” says ITIF research analyst Michael McLaughlin, who co-authored the report. “Any future stimulus package Congress develops should include funding for states to modernize their websites, as e-government services will be particularly important during future physical distancing and emergencies.”

[Read the report.](#)

Accounting • Benefits • Income Tax • Payroll • Technology

CPA Practice Advisor is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors.

Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

If you have any questions or need help you can email us