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Intuit has released QuickBooks Desktop 2020, which includes new features and benefits that will help users get paid and work faster than ever before, providing a powerful and flexible solution for growing businesses. Additionally, QuickBooks Desktop Enterprise users will also see improvements to the fulfillment processes.

### **Get Paid Faster**

QuickBooks Desktop 2020 allows small businesses to get paid faster than ever before, thanks to several new features, including:

- **Automated Payment Reminders:** Eliminating the time users spend chasing outstanding payments, QuickBooks now automatically creates reminder emails. Users can choose the content that goes within each email, tailoring the message for specific customers, and they have the opportunity to review everything before it's sent in just a few clicks. They can also choose how many days after the due date

that the reminder is sent, and they can select different days for different customers.

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Search and add customer PO numbers to the end of every invoice email, not will end users have to postpone payments while trying to identify the right PO data.

- **Combine Multiple Emails:** Sending a separate invoice email for every invoice can be overwhelming. Sometimes, customers unintentionally overlook invoices when they are piece-mealed, which can lead to delayed receivables. QuickBooks now gives customers the option to combine all invoices for a single customer in one email, helping to streamline the invoice email process in a professional way. Users no longer have to manually combine invoices outside of QuickBooks.

## Work Faster

QuickBooks Desktop 2020 allows small businesses to get their work done faster, giving them more time to focus on other aspects of the business. Innovations that speed up work include:

- **Horizontally collapse columns:** Now, users and accountants who use jobs or classes can view just customer totals in reports without having to scroll through all the details, export the report to Excel or spend time customizing for reports with a large number of columns.
- **“Smart Help”:** QuickBooks has improved the help experience, giving users answers to their questions faster. Users can now simply press “F1” for improved content and search options, or to access a live customer support agent through messaging or a call back option.
- **Easy Upgrades:** Upgrading within QuickBooks is now simple and quick, requiring just a few clicks, leaving customers confident that setup has been done correctly.
- **Easy Company File Search:** A new file search option allows QuickBooks users to easily and quickly find and open company files.
- **Easy Payroll Setup:** With Employee Self Setup, QuickBooks delivers an easy and fast first-time-use payroll setup experience – reducing the time spent on this from

hours to minutes. Business owners are given the option to invite employees to

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also see improved fulfillment features, designed to help them work faster:

- **Landed cost (available for Enterprise Platinum Edition only):** QuickBooks Desktop Enterprise now gives users greater visibility into actual product costs by factoring freight, duties, insurance and other miscellaneous costs incurred during the purchase cycle. This helps them make better profit, pricing & sales decisions and asset valuations and reduces the time, money, and errors associated with manual landed cost workarounds.
- **Alternative Vendors (available for Enterprise Platinum Edition only):** Users of QuickBooks Desktop Enterprise have the benefit of a centralized information hub containing vendor contact information and imported pricing data, allowing them to make more informed decisions and improve overall profitability. Business will save time with the readily available information and easily create purchase orders with vendor information automatically included.
- **Express Pick-Pack (available for Enterprise Platinum Edition only):** QuickBooks Desktop Enterprise users can save time and effort as they are now able to complete the picking and packing operations as part of a single workflow. This makes the process faster, and enables the same person to perform the picking and packing tasks and approvals.

For more information on QuickBooks Desktop 2020, please visit:

<https://quickbooks.intuit.com/accountants/products-solutions/accounting/desktop/>.

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