## **CPA** Practice **Advisor**

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The three-way match, which cross-references invoices, purchase orders, and receiving documents before issuing payments, has been considered the industrystandard procedure in accounts payable departments for years—until now. As businesses become more sophisticated, there are far more data points to confirm the validity of an invoice. Does it include all early payment discounts? Are the payment terms (net 30, net 60) enforced? Unfortunately, many accounts payable departments don't have the time or resources to manually check these items, and are unknowingly being overcharged for services that they didn't receive, or products that aren't for the negotiated rates or terms.

Below are four reasons the three-match is no longer enough to prevent overpayment or fraud.

## 1. The three-way match can't check multiple data points

Again, the three-way match only verifies price and unit numbers across invoices,

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data is important for creating a profile of contractor and service provider activity levels so you can make sure you're actually receiving the work you're paying for.

## 3. The three-way match still leaves you open to fraud

And outright fraud is a big problem. Aware of the sheer volume of invoices many business receive, clever criminals can thwart the three-way match by creating fictitious companies, enacting phishing scams, billing for products that were never delivered, overcharging for products, or inflating shipping charges. The three-way match won't catch fake merchants, billing errors, or violations of payment terms.

## 4. The three-way match doesn't check employee expense reports

Even if the three-way match works fine for your purchasing department, it won't catch employee expense reports, which are processed through their own system, completely separate from AP. The average enterprise deals with thousands of expense reports each quarter, often overwhelming human auditors who may miss high-risk expenses and common misconduct like duplicate charges and mileage padding. The three-way match offers no visibility into questionable employee spending.

# Address the shortcomings of the three-way match with artificial intelligence

The good news is that there is a solution for the limitations of the three-way match: Star Match, which uses artificial intelligence to cross-check the accuracy of documents and transactions—including expenses, invoices, —against AP systems, contract management, and expense reporting software; internal business systems data; and external signals from online sources.

To help ensure that you're receiving the products and services you paid for, Star Match cross-references business data from email, messaging, badge access, sensor data, and system logs, as well as external online data to verify work activity, software

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Josephine McCann is a Senior Marketing Associate at AppZen, the world's leading solution for automated expense report audits that leverages artificial intelligence to audit 100% of expense reports, invoices and contacts in seconds.

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