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If professionals could review the work of their company's executives, what would they say? Recent research suggests many would have high praise.

Workers in a recent Robert Half Management Resources survey cast a vote of confidence for executives leading their firms. Approximately eight in 10 professionals polled feel at least somewhat confident in the ability of senior management to grow the business, provide sound financial stewardship and drive innovation. Similar numbers of respondents believe their organization's executives support staff members' growth and manage change effectively.

Yet, the research also raised red flags. Roughly one in five workers expressed concerns, including a feeling their firm's senior leadership doesn't value employees' career and personal advancement.

Workers were asked how confident they are in the abilities of their company's leadership in the following areas. Their responses:

	Preparing the company for growth	Providing effective financial stewardship*	Driving innovation	Supporting employees' career and personal growth*	Managing change
Very confident	36%	34%	33%	37%	35%

Somewhat	45%	45%	45%	41%	44%
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“Most professionals recognize and appreciate the efforts of company leaders,” said Tim Hird, executive director of Robert Half Management Resources. “In recent years, businesses responded to intense hiring competition by focusing on creating satisfying work experiences. For example, many firms now place greater emphasis on work-life balance and developing career paths for their teams.”

Hird noted that although the research paints a favorable picture for senior leaders, there is always room for improvement. “Gaining and keeping employees’ faith requires commitment,” he added. “Stay in touch with staff, and continually invest in their growth. Your ability to attract and retain talented professionals depends on it.”

Robert Half Management Resources offers five tips for leaders:

1. **Take a genuine interest.** Talk to employees about their career goals and what keeps them up at night. You can only address their motivations and concerns once you know what those are.
2. **Add meaning to the job.** Employees should know how your firm’s products and services improve the lives of customers and how their individual contributions support the company’s mission.
3. **Provide regular business updates.** Make the organization’s objectives an ongoing topic of conversation. Also explain to staff the rationale behind operational goals and the steps being taken to attain them.
4. **Tap experts.** People won’t feel confident in leadership if they don’t have the support they need. Bring in [consultants](#) who provide in-demand knowledge not available internally, such as for a change initiative or merger integration. Interim professionals also can assist with spikes in activity, helping staff better manage heavy workloads.
5. **Sell the firm to staff – again and again.** Managers woo job seekers during the hiring process but often fail to keep the courtship alive. Keep employees apprised of

the firm's successes and regularly promote the many great reasons to work there.

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