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Starting a Small Business? Here's What the Experts Want You to Know

How to be a risk taker: What separates the risk takers – be they people or organizations – from the rest of us? These are the conclusions offered by the editors and writers of Fast Company in *The Rules of Business*:

• Not overly preoccupied with making mistakes. All the old clichés – such as "Even

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resulting book, *The Soul of Enterprise*: "I ask this question a lot, a majority of people answer, 'To make a profit.' But that's not the purpose of a business. The purpose of a business, [management consultant and author] Peter Drucker thought, was to create a customer. We're saying it's to create value outside of your four walls. Peter Drucker also made another point that ties these two laws together very nicely, which is that the only two functions that matter in any business are marketing and innovation. It's only marketing and innovation that create results. All the rest are costs. The customer doesn't really care about costs. It's something he called the marketing concept and I love it because it's simple, but not simplistic.

In So You Want to Start a Business, authors Edward Hess and Charles Goetz reveal the eight most common start-up mistakes:

- 1. Choosing a bad business opportunity. They claim the difference between a business idea and a business opportunity is that opportunities satisfy existing customers needs and customers are willing to pay for satisfying those needs, whereas an idea might be nice to have but not necessary.
- 2. Choosing the wrong customers. A successful business creates a match between the right customers and the right products or services that meet the needs of those customers.
- 3. Choosing the wrong product. The right product is the one that provides the customer with what he or she needs at a price they can afford and which will allow you to make a profit. Many entrepreneurs fail the product test by choosing a product that they love more than the customers.
- 4. Pricing products or services improperly. Know how much it costs to produce your product, know the price your competition is charging for a similar product, and use the concept of value pricing which is truly understanding what your potential customer is willing to pay.

5. Not selling to enough customers quickly enough. Customers don't like to change

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quality controls, technology, future investments, and leadership.

This Month's Top Small Business Social Media Posts:

- Small Business Trends blog: 5 Invoice Tips to Get Your Small Business Paid Faster http://bit.ly/2jdbnXb
- NevadaSmallBusiness.com blog: Invoicing Tips: Cutting Collection Costs http://bit.ly/2naBHPT
- Sighted blog: Top Invoicing Tips for Small Businesses and Freelancers http://bit.ly/2mxicnH
- Iconis Group blog: Invoicing Tips for PR Agencies http://bit.ly/2lYGB2b
- Oneresource blog: 7 Invoicing tips for Small Business Owners http://bit.ly/2n1xKO4

Latest Small Business News:

• 68% of Small Businesses lack Disaster Plan

While most small-business owners don't have a formal plan, many have taken various steps to prepare for a natural disaster. The majority reported that they can work remotely in case of a natural disaster (82 percent), have duplicated and stored

their company's vital records off site (75 percent) and have access to alternative

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• mspaine sman businesses see Growth, expect more firing in 2017

Hispanic small business owners across the country are significantly more optimistic about revenue goals and hiring plans in 2017 than their non-Hispanic counterparts, according to a new study by Bank of America.

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• Small Business Confident, but Cautious of Economic Instability

According to Xero's second annual Make or Break Report, which examines the opinions and character traits of both small business owners and accountants in the U.S. and U.K., both owners (79 percent) and accountants (84 percent) feel more confident about 2017 than 2016. https://www.cpapracticeadvisor.com/12307528/

Would an Import Tax Raise New Car Prices?

The supply chain for parts and vehicles made in the U.S., Canada and Mexico is among the most closely integrated in the world. Some raw materials components cross borders many times in the manufacturing process, potentially being taxed repeatedly before a finished vehicle ships to the dealership.

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Small Business • Technology

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