CPA
Practice Advisor

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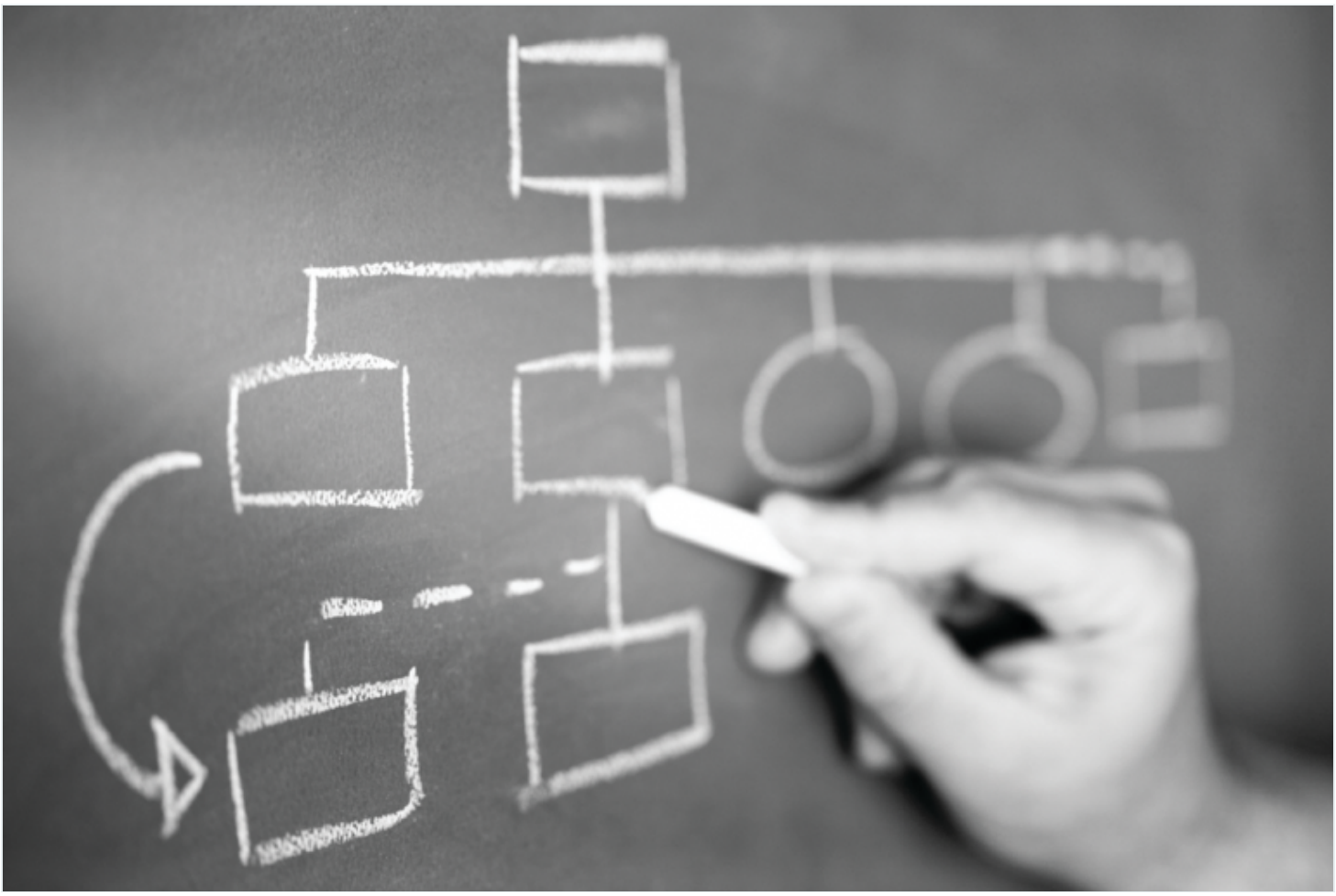
to routinely update schedules nightly based upon priority and due date, as well as more precisely identify the "best fit" employee to complete tasks.

Nov. 15, 2015



WSG Systems Corp. (WSG) has introduced Empire WORKFLOW 2.0, the newest upgrade to its business management and automation software.

WORKFLOW 2.0 features new optimization and automated rescheduling capability to routinely update schedules nightly based upon priority and due date, as well as more precisely identify the "best fit" employee to complete tasks. Together these

factors optimally allocate resources, saving time, reducing cost, and improving

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week's calendar. These updates happen routinely at night so the calendar is ready for everyone the next day.

"In every firm there are employees with different proficiency levels, experience, specializations and client relationships. All these attributes should contribute to assignment decisions. However, if a firm is doing manual scheduling it's practically impossible to take all of these factors into account when more than a few resources are involved. Most workflow scheduling solutions don't even reschedule based upon changing circumstances and no other workflow scheduling software even attempts to optimize schedules based on employee characteristics," said Cornfield. "WORKFLOW 2.0 captures the innate knowledge a firm has about its staff and their capabilities and delivers the best possible schedule every day with what needs to be done and who are the best people to do it."

Empire WORKFLOW 2.0, available at www.EmpireSUITE.com, was built with an open API to enable easy integration with other workflow systems. WSG's comprehensive, award-winning Empire SUITE professional services automation software includes Empire TIME, Empire MOBILE, Empire RESOURCE, Empire WORKFLOW, Empire PROJECT and Empire CALENDAR. Empire SUITE addresses the major operational challenges of project-based professional services firms – all within one powerful, integrated, intuitive, and easy-to-use platform. Its tightly-integrated web-based functionality helps increase productivity, improves cash flow and reduces administrative costs. More than 70,000 users in businesses located in over 40 countries are licensed to use Empire SUITE applications to run their project-based enterprises.

Firm Management • Technology

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