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includes systems for CRM, project management, time & expense management, resource scheduling and financial management.

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WSG Systems Corp. has launched the latest cloud version of its Empire SUITE, which includes systems for CRM, project management, time & expense management, resource scheduling and financial management. In CPA Practice Advisor's recent reviews of practice management systems, WSG's Empire SUITE earned 5 out of 5 stars for the second year in a row.

While this major release introduces multiple new features, the most important is workflow scheduling.

"The accounting firms we talk to know that workflow is a technology challenge that must be addressed," said Bill Cornfield, WSG President and founder. "They also tell us that workflow software without integrated resource scheduling is not much different from a checklist. We built our workflow system from the ground up to work with our #1 rated Empire RESOURCE scheduling software. We also designed and

built our workflow scheduling software with an open API that allows for integration

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features,” Cornfield continued. “We’ve added features our Cloud customers have been asking for, like upgraded dashboard capabilities, along with tax jurisdiction and multiple company support.”

Cornfield was also happy to provide a glimpse into planned development initiatives for resource scheduling optimization and workflow-based billing. “Workflow based on resource availability and capacity is only the first step. Any available resource is not necessarily the best resource, and we all know schedules never work as planned: activities don’t start when they’re supposed to and they often take longer or are completed earlier than expected,” Cornfield said. “Optimization based on multiple factors – resource availability, cost, past experience, efficiency, and actual events – ensures the system will find the right resource automatically. Our plan is to make these enhancements available in June 2015,” Cornfield stated. “We believe the addition of automatic scheduling optimization will create the new gold standard for workflow systems.”

More than 70,000 users in businesses located in over 40 countries around the world are licensed to use Empire SUITE applications to run their project-based enterprises

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