CPA

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Is technology pushing us towards a jobless future? What once was the conjecture of futurologists, academics and intelligentsia, has now become a widespread concern for the man on the street. A 2017 report compiled by McKinsey predicts that as many as 800 million jobs could be lost worldwide to automation by 2030.

Technology and its impact on the future or work is currently one of the most

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industries in new ways, creating investments and job opportunities for people.

Today, over 40 percent of the world's population is online, which is around 3.5 billion people. Their primary means of accessing the web is via a smartphone they carry around in their pockets. This is bound to change not just our personal lifestyles, but the world of business. Massive shifts in technology have resulted in significant shifts in social structures, and how people contribute to society and make a living.

Emerging economies such as India have become case studies for technology disruption and innovation. Nasscom, the apex body of the Indian IT industry, claims that tech startups, e-commerce, Digital India and digital payments have created new opportunities for growth in the country. Though it admits that increasing automation may eat up some section of jobs, new areas such as Cybersecurity, Internet of Things (IoT), robotics, artificial intelligence, machine learning etc are creating new opportunities and industries. According to a report by the Asian Development Bank (ADB), a detailed analysis of occupation titles in India, Malaysia, and the Philippines found that 43–57 per cent of new job titles that have emerged in the past 10 years are in ICT.

While technology disruptions have led to Uberization of many traditionally laborcentric sectors such as retail, taxi and care hire, food delivery, travel and tourism etc, it has also changed the way industries interact with their clients and distribute their products.

The lesser known, but perhaps more impactful example is the direct selling industry, which has produced many millions of micro-entrepreneurs around the world. A recent report by the World Federation of Direct Selling Associations based in Washington, DC states the global direct selling industry generated USD 189.7 billion last year and provided self-employment and/or supplemental income opportunities

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for themselves and creating income opportunities for people in countries from Ghana to India to Indonesia.

No industry is impervious to the revolutions caused by technological advances. But some industries are slower than others to feel the influence of such revolutions. Modern technology is pushing them to catch up and survive in a better way.

If we look back at the last 100 years, technology has always changed the world, and more often than not, for the better. What's important to remember is that technology isn't creating jobs, people are. But the opportunities would not exist without technology. Innovation by entrepreneurs and their undying urge to do make the world a better place has given us everything from telephones to space exploration.

The promise of technology doesn't just drive entrepreneurship, but also helps solve some of the world's big problems – poverty, climate change, pollution etc. There can be great synergy between entrepreneurship and doing good if technology is deployed for the right objectives. Besides smart regulation, and innovation in education, the emphasis for a better future should be to encourage ordinary people to dream up big businesses and keep the entrepreneurial spirit alive.

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