CPA Practice **Advisor**

Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

If you have any questions or need help you can email us

April 18, 2018. The move comes as many tax professionals and individuals encountered difficulties with the IRS website, particularly its Direct Pay system, which allows ...

Apr. 17, 2018

Updated: April 17, 2019 – 6:49pm ET

The IRS announced on Tuesday that it has extended the tax deadline by one day to April 18, 2018. The move comes as many tax professionals and individuals encountered difficulties with the IRS website, particularly its Direct Pay system, which allows debit-based payment of tax obligations for no fee.

"This is the busiest tax day of the year, and the IRS apologizes for the inconvenience this system issue caused for taxpayers," said Acting IRS Commissioner David Kautter. "The IRS appreciates everyone's patience during this period. The extra time will help taxpayers affected by this situation."

In a statement, the IRS said:

The Internal Revenue Service announced today that it is providing taxpayers an additional day to file and pay their taxes following system issues that surfaced early on the April 17 tax deadline. Individuals and businesses with a filing or payment due date of April 17 will now have until midnight on Wednesday, April 18. Taxpayers do not need to do anything to receive this extra time.

The IRS encountered system issues Tuesday morning. Throughout the system outage, taxpayers were still able to file their tax returns electronically through their software

providers and Free File. Taxpayers using paper to file and pay their taxes at the

Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

If you have any questions or need help you can email us

<u>Earlier Updates:</u> 4:30pm ET: The IRS Direct Pay system is once again functioning, so payments can be made through the online service at https://www.irs.gov/payments/direct-pay. It appears the efile system is also working at this time.

Earlier: The IRS has issued this statement:

Currently, certain IRS systems are experiencing technical difficulties. The IRS is looking into the issue and will provide updates as soon as possible. Taxpayers should continue filing their tax returns as they normally would.

The IRS has also confirmed that the Where's My Refund is operational, but Direct Pay is not. Users are also having trouble using the "View Your Account" function.

The IRS Direct Pay system is not functioning on this last day of timely tax filing. And it appears that the efiling system is also at least partially down.

Today is the deadline for most Americans to report their income taxes for the last calendar year and, if taxes are owed, to pay that debt. It is unclear at this time whether the IRS internet outage is the result of a high volume of legitimate users, or is due to a coordinated external attack. The *Washington Post* is reporting that the IRS is planning to attempt a "hard reboot" of its system, hoping to get it up and running again.

Gail Perry, a CPA and editor-in-chief of this website, received the following message when attempting to make a payment for a tax client:

Hello. It looks like you're using an ad blocker that may prevent our website from working properly. To receive the best experience possible, please make sure any blockers are switched off and refresh the page.

If you have any questions or need help you can email us

to be functioning, however there is a fee associated with making those payments.

If the website stays down, taxpayers are still responsible for making payment by midnight tonight. An obvious alternative is to head to the Post Office.

The IRS has asked that efflers continue to proceed with their effling, even if returns aren't being accepted in short order. According to the *Washington Post* report, IRS Acting Commissioner David J. Kautter has stated, "If we can't solve it today we'll figure out a solution. Taxpayers would not be penalized because of a technical problem the IRS is having."

We will update this story as more information becomes available.

Income Tax • IRS • Taxes

CPA Practice Advisor is registered with the National Association of State Boards of Accountancy (NASBA) as a sponsor of continuing professional education on the National Registry of CPE Sponsors.

 \odot 2024 Firmworks, LLC. All rights reserved