CPA

Practice **Advisor**

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Mary Girsch-Bock • Oct. 20, 2017



Right Networks Hosting

Rightnetworks.com

From the 2017 reviews of Hosting Providers for accounting firms.

Right Networks Hosting is a good fit for CPA firms, accounting firms, and small businesses that are interested in having QuickBooks and other applications hosted on the cloud. Right Networks Hosting is scalable, with three versions of the product available for users to choose from.

Right Networks recently released a user management portal that can help users manage their accounts. 'My Account' allows users to self-manage all system users including user permissions and client onboarding. Users can also utilize My Account to manage billing and invoicing or access the Right Networks helpdesk as well. Users can also purchase additional apps directly using the My Account portal.

Right Networks Hosting offers QuickBooks hosting, along with hosting for other common applications. The application guarantees a 99.999 uptime with the use of HyperRight Technology®. The technology uses a pool of servers rather than dedicated virtual, automatically routing users to available systems, eliminating downtime. Right Networks also offers excellent system security including 24/7/365

onsite security, security cameras, and multi-factor authentication. All data in transit

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Apps, Management Apps, and Retail Apps. Right Networks supports over 150 applications, along with QuickBooks Desktop hosting, with multiple QuickBooks versions supported. Other applications hosted by Right Networks include Acctivate, Avalara, Bill.com, Certify, Drake Software, eFile Cabinet, Expensify, Office Tools, SmartVault, SpringAhead, Tallie, TSheets, and Wasp Barcode Technologies. Right Networks also offers hosting for Office 365.

For those interested in QuickBooks hosting, users can purchase or lease the software directly from Right Networks, or bring their own licensed copy to be hosted. Other features available with Right Networks includes direct scanning capability, multimonitor support, the ability to create and edit PDF files, a snipping tool that enables users to take screen shots, and file manager capability. Right Networks is scalable, with users able to add additional hosted desktops when a new employee is hired.

Right Networks offers 24/7/365, U.S. based support for all system users. Chat support is also available during extended business hours, and users can easily access support directly from the Right Networks website as well. Once users log into the Helpdesk and chat option, they can access any available system downloads, the product knowledgebase, and the ticket history for any past or current support issues. Accounting firms are also assigned their own account manager to smooth the transition to the cloud.

Right Networks offers three hosting packages to choose from. The Bronze package offers QuickBooks Desktop hosting in the cloud with the ability to purchase or lease QuickBooks directly from Right Networks and is priced at \$50.00 per user per month. The Silver package is considered the most popular and also offers Microsoft Office Standard hosting as well as QuickBooks, and is currently \$60.00 per user per month. The Gold package includes the features found in both the Bronze and Silver packages as well as the ability to host Microsoft Office Pro Plus, Bill.com, SmartVault, and Tallie, and is currently \$80.00 per user per month. All packages offer a complete 30-

day money back guarantee, and include 24-7-365 chat, email, and telephone support.

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