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workforce will be employed in an agile capacity (i.e. contractor, consultant, temporary or freelance), according to a study released today by Randstad US, one of the ...

Dec. 12, 2016



By the year 2025, most workers (70%) and employers (68%) agree a majority of the workforce will be employed in an agile capacity (i.e. contractor, consultant, temporary or freelance), according to a study released today by Randstad US, one of the largest HR services and staffing companies in the United States. The Workplace 2025 report peered into the minds and expectations of workers, and the executives who oversee them, about the future of work.

The in-depth study of more than 3,100 workers and 1,500 HR and c-suite executives across the U.S. found that as early as 2019, as much as 50 percent of the workforce will be comprised of agile workers, as nearly 4 in 10 (39%) workers say they are likely to consider shifting to an agile arrangement over the next two-to-three years. This movement is fueling an equally aggressive adoption of new workforce models that

tap into both permanent and agile employees to combat staffing shortages, leverage

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anytime and on any device, means the notion of having to work a traditional nine to five day in an office is disappearing."

More Workers Opt for Agile Path

Many of the misconceptions about agile employment are eroding. Approximately half (46%) of workers surveyed said they personally chose to become an agile worker. The Workplace 2025 study uncovered the primary motivations behind this:

- 68 percent agree it better fits their lifestyle.
- 63 percent believe working as an agile employee will make them more qualified in the future workplace.
- 56 percent agree agile work makes them more money.
- 48 agree agile work offers them better career growth than working as a permanent employee.
- 38 percent agree they feel more job security working as an agile worker than they do as a permanent employee.

C-Suite Executives Even More Bullish than HR Leaders on Future of Agile Model

One of the most compelling findings that emerged from the study is the projection among c-suite and HR executives when it comes to the pervasiveness of an agile workforce model. In fact, by 2025, 52 percent of c-suite executives say their organizations will be much more committed to building an agile workforce and the average employer expects 68 percent of their workforce to be comprised of agile talent.

There are also abundant findings to support a connection between companies' utilization of an agile workforce model and their future success. Consider that nearly

9 in 10 (89%) employers agree that by 2025, companies that are adept at managing a

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Workers

At the core of any agile workforce model is the ability to build a world-class talent base that includes external expertise, like freelancers, contingent workers and consultants, with highly specialized skillsets that are tapped to drive critical enterprise projects and initiatives. However, many companies struggle to engage external talent, or gain clarity and insight into the performance levels, quantity, quality and cost of their agile talent.

In fact, 64 percent of companies agree they struggle to find ways to engage their agile workforce due to compliance and regulatory requirements, while another 60 percent agree they have difficulty staying up-to-date on legal and operational best practices associated with managing that workforce. These challenges have triggered a need to engage staffing partners as they build a more agile model.

- 81 percent of employers agree that in order to build an agile workforce, they will need to rely on staffing/recruitment partners to provide direction and guidance.
- 82 percent of employers agree that by 2025, their reliance on staffing/recruiting partners will increase.

"The ability to anticipate talent needs, and optimize and leverage skilled workers wherever they may be, will be key to a company's sustainable competitive advantage going forward," said Link. "For most organizations, moving to a more agile model will call for greater collaboration and alignment between HR executives and the c-suite in order to drive this shared objective. In addition, building today's best-inclass workforce has moved beyond the halls of HR, requiring new stakeholders such as IT, finance and operations to help implement talent-related initiatives."

The Randstad Workplace 2025 study is the first in a series of research initiatives to forecast key disruptions and trends that will shape the world of work in the next

decade. For more information, download the Workplace 2025 report.

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used in their companies and their experiences in their workplace.

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