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Dave McClure • Apr. 14, 2014



## Where's the Beef?

Well the highly-anticipated Windows 8.1 Update version finally appeared, and I am fighting hard not to go to sleep.

Truth is the metro-sexual bunch in charge of the Windows operating system at Microsoft have not listened one whit to the users who have been screaming at them for the past two years. So here is my simple message to them:

We don't want your stinking Metro user interface, we do not want your Microsoft

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Meanwhile, it is pretty much shove-it-down-your-throat business as usual from Microsoft. Oh, and they do promise to bring back the useful "Start Button." You just have to wait until a future upgrade, perhaps later this year. One has to wonder, why is that? What was so difficult about adding back in in the same functionality you can find by right mouse clicking in the lower left corner of your desktop screen?

I wish I could say that this arrogance was something new, but it is not. I watched in the Eighties as Lotus 1-2-3 imposed a truly stupid security scheme on their spreadsheet product. By the time they realized they had locked out their own user base, they had lost enough market share to die a grisly death. The same thing happened to the world's most popular word processor, WordPerfect, when they decided they were too wonderful to ever be unseated. Last I heard, they were a tiny division of some Canadian company, used by almost no one.

Somewhere, there are lessons in this for Microsoft, but I doubt they are listening. After all, how many times do your most loyal users have to tell you that you have gone astray before you change your ways and make things right?

The OneDrive cloud storage system still doesn't sync with the desktop, and seems more oriented toward stealing your photographs for Microsoft's use than anything else. Oh, and you can't back up your computer to OneDrive, no matter how much free storage they give you. So what is the value to the customer? Nada, Zero, Nothing.

Office 13 doesn't sync with anything, particularly with your desktop or your cell phone. So much for collaborative computing. And good luck accessing your Office 365 apps from a computer on the road. Or reading text files. Or...oh, you get my point.

I truly wish that I could find one nice thing to say about Microsoft today, but I can't.

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