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Isaac M. O'Bannon • Sep. 27, 2012

[This First-Hand user experience is about the Payroll Relief program from [AccountantsWorld](#). You can read the [2012 review of the program here](#).]

While working in the hospitality industry for 30 years and reaching top management positions at several well-known hotels, Reza Khan saw first-hand the challenges that these businesses faced, especially when it came to meeting their payroll and HR needs.

Reza Khan
President & CEO
Hospitality Resource Center, LLC
[PayController.com](#)

That spurred him to start his own company, Hospitality Resource Center, LLC, a payroll service firm that initially specialized in serving hospitality employers, and has since branched out into other industries. The company also offers accounting, HR, time and attendance, and other services.

“I knew their pain-points and could speak the language of the hospitality industry, because I’d been there,” he said. “The most common issues were that most of the payroll systems on the market simply didn’t have the flexibility to handle their very specific needs, or were far too overpriced.”

When Reza tried Payroll Relief from AccountantsWorld, however, he knew it was the solution for his payroll services firm and his clients.

“From the very beginning, the AccountantsWorld team was extremely helpful, especially our representative, Roger Batista. They listened to our needs and helped us with the some of the finer points of payroll processing and management.”

AccountantsWorld also helped Reza's firm rebrand the payroll program under their

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As a part of Payroll Kiosk, the staff at AccountantsWorld perform all state and federal reporting, and also the payroll tax payments to all agencies that accept e-payments. Even third-party payments, such as garnishments or child support, can be handled by AccountantsWorld. This means that firms don't have to keep up with the various filing regulations in every state, while the system alerts them to pending due dates to ensure availability of funds.

Anytime/Anywhere Access

Since he and his family travel internationally, from Hong Kong to Bangladesh, Reza also appreciates that he can access the totally web-based solution from anywhere. This allows him to keep up with his thriving payroll business and be responsive to his clients, without being chained to the office.

Payroll

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