CPA

Practice **Advisor**

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my nickname is "Swami Cytron." While I do not read tea leaves or fortunes, I did come across a new credible resource that speaks to life 10 years in our future: Intuit's 2020 Report. In fact, Intuit just posted a story on this on their new ProLine News site.

Intuit's Accounting Professionals Division got together with Emergent Research to conduct a series of meetings with members of the profession to identify trends that will affect us over the next 10 years. I was fortunate to attend one of these sessions in December 2010 when a gathering of accounting journalists and bloggers met in Plano, Texas, to give their thoughts about the report's findings.

Since that time, the original report was modified to identify four key trends:

Shifting Business Environment Creates New Opportunities – Specialization and collaboration will lead to increased opportunities for accounting and tax professionals who will work across global borders to meet their client needs, made possible by advances in technology.

Demographic Shifts Change the Face of Professionals and Clients – Demographic shifts and a growing U.S.-based minority population will have broad implications for firms and their clients, influencing how, when and with whom they do business. From Data to Decision Making, Technology Changes the Accounting Profession – As technology expands and the automation of data collection rises, the focus of accounting will shift from computation to consulting as clients increasingly rely on their accounting professionals to analyze business information, support decisions and provide strategic advice.

High-Tech Enhances High-Touch Client Outreach, Relationships and Service – Social media and ubiquitous mobile technologies will become even more pervasive, changing the way accounting and tax professionals conduct business and attract new clients. It will be imperative for practitioners to manage their web and mobile presences to establish firm reputation and brand.

Naturally, I want to focus on technology more than any other area, but I do think

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