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Review of [Point-of-Sale Systems](#).]

NetSuite Multi-Channel Retail Management Suite with OnSite POS was developed as a part of NetSuite's SuiteApps program, which offers applications designed to integrate with NetSuite's SaaS product.

Billed as the first on-demand software to integrate the entire retail business from web store to financials, retailers can easily manage all aspects of their business from online store inventory to stock levels at each brick-and-mortar location.

NetSuite Multi-Channel Retail Management offers a long list of features and benefits, including the ability to track inventory levels, customers and orders at all retail stores and warehouse locations, and across all channels including ecommerce, tradeshow and telesales.

Customer tracking capability takes on a whole new level with the ability to track customer purchasing habits and provide targeted marketing to customers based on a series of criteria including customer demographics and items purchased. The Retail Management Suite provides a full-featured web store that integrates with a retailer's physical locations. Inventory can be tracked for movement, and management can easily monitor best and worst selling products. Also available are role-based dashboards and access to complete store financials.

The POS option found in the Retail Management Suite offers a long list of valuable features, including an embedded time and attendance application, a fully functional Open and Close Register component, the ability to accept multiple

domestic and foreign currencies at the time of the sales transaction, and the

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Management function provides a tight level of management between shifts, with enhanced reporting options available for each register at the end of each shift.

The shift reconciliation process accounts for both coins and bills detail, with each denomination counted out, recorded, and then opening register balances subtracted. Electronic signature capture can be used for multi-level signature acceptance with the ability to sign for credit cards, terms transactions and even custom disclaimers for specific products or services.

Functions can be restricted to only management-level personnel, prohibiting cashiers from processing system refunds and voids without managerial approval. The POS module integrates with a variety of hardware peripherals including credit card readers, barcode scanners, receipt printers and customer-facing electronic signature capture/swipe/display terminals.

With too many features listed to mention, it's worth a visit to OnSite's website, [www.onsitetechnology.com](http://www.onsitetechnology.com), for more information. Pricing for the Retail Management Suite with the Point of Sale module varies according to customer requirements.

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