

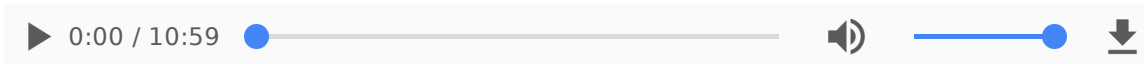
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Technology Tools for Better Client Service

By Randy Johnston

Not everyone gets to share their personal mission statement with so many people, but if you're a frequent reader of Randy's column, you know that he's had the privilege of living his mission statement: "To help as many people as possible use technology in the way that benefits them most."



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