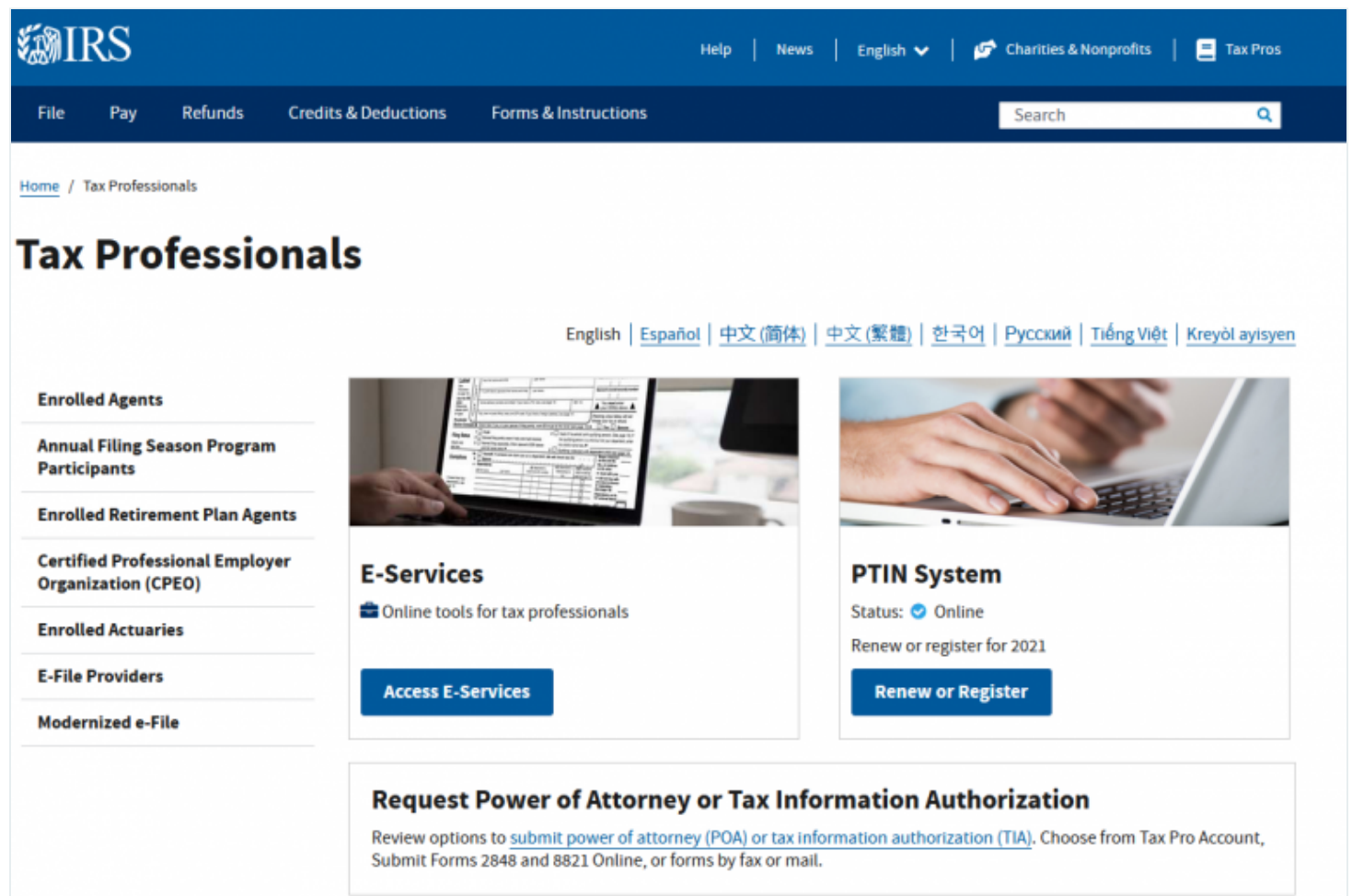


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process to enable more people to securely access and use IRS online tools and applications.

Isaac M. O'Bannon • Nov. 17, 2021



The screenshot shows the IRS website's 'Tax Professionals' page. The top navigation bar includes the IRS logo, 'Help', 'News', 'English' (with a dropdown arrow), 'Charities & Nonprofits', and 'Tax Pros'. Below this is a secondary navigation bar with links for 'File', 'Pay', 'Refunds', 'Credits & Deductions', and 'Forms & Instructions', along with a search bar. The main heading is 'Tax Professionals'. Below the heading is a row of language links: English, Español, 中文(简体), 中文(繁體), 한국어, Русский, Tiếng Việt, and Kreyòl ayisyen. On the left side, there is a vertical menu with links to 'Enrolled Agents', 'Annual Filing Season Program Participants', 'Enrolled Retirement Plan Agents', 'Certified Professional Employer Organization (CPEO)', 'Enrolled Actuaries', 'E-File Providers', and 'Modernized e-File'. The main content area features two large cards. The first card, titled 'E-Services', includes an image of hands on a laptop and the text 'Online tools for tax professionals' with an 'Access E-Services' button. The second card, titled 'PTIN System', includes an image of hands on a laptop and the text 'Status: Online' and 'Renew or register for 2021' with a 'Renew or Register' button. At the bottom, there is a section titled 'Request Power of Attorney or Tax Information Authorization' with a brief description of the process.

IRS

Help | News | English | Charities & Nonprofits | Tax Pros

File | Pay | Refunds | Credits & Deductions | Forms & Instructions | Search

Home / Tax Professionals

Tax Professionals

English | Español | 中文(简体) | 中文(繁體) | 한국어 | Русский | Tiếng Việt | Kreyòl ayisyen

Enrolled Agents

Annual Filing Season Program Participants

Enrolled Retirement Plan Agents

Certified Professional Employer Organization (CPEO)

Enrolled Actuaries

E-File Providers

Modernized e-File

E-Services
Online tools for tax professionals
[Access E-Services](#)

PTIN System
Status: Online
Renew or register for 2021
[Renew or Register](#)

Request Power of Attorney or Tax Information Authorization
Review options to [submit power of attorney \(POA\)](#) or [tax information authorization \(TIA\)](#). Choose from Tax Pro Account, Submit Forms 2848 and 8821 Online, or forms by fax or mail.

The Internal Revenue Service has improved its identity verification and sign-in process to enable more people to securely access and use IRS online tools and applications.

Taxpayers using the new mobile-friendly verification procedure can gain entry to existing IRS online services such as the [Child Tax Credit Update Portal](#), [Online](#)

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online.”

The new process can reach more people through the expanded use of identity documents and increased help desk assistance for taxpayers who encounter a problem when attempting to verify their identity online. Developed under the Secure Access Digital Identity initiative (SADI), the new process complies with a federal mandate.

To provide verification services, the IRS is using ID.me, a trusted technology provider. The new process is one more step the IRS is taking to ensure that taxpayer information is provided only to the person who legally has a right to the data.

The IRS also integrated this new account-creation process into some applications used by tax professionals, including those used to request powers of attorney or tax information authorizations online using [Tax Pro Account](#) or to [submit Forms 2848 and 8821 online](#).

Accessing IRS tools

When accessing the tools listed above, taxpayers will be asked to sign in with an ID.me account. People who already have IRS usernames may continue to use their credentials from the old system to sign-in until summer 2022, but are prompted to create an ID.me account as soon as possible. Anyone with an existing ID.me account from the Child Tax Credit Update Portal, or from another government agency, can sign in with their existing credentials.

To verify their identity with ID.me, taxpayers need to provide a photo of an identity document such as a driver's license, state ID or passport. They'll also need to take a selfie with a smartphone or a computer with a webcam. Once their identity has been verified, they can securely access IRS online services.

Taxpayers who need help verifying their identity or submitting a support ticket can

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